

# Measuring and Improving the Readability of Network Visualizations

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NIST ACMD Seminar – August 28, 2012



UNIVERSITY OF  
MARYLAND





Network visualization is highly useful, but hard!

There are many ways to make it easier

	News + Events	About HCIL	People	Research	Publications	Academics	Sponsorship
quick find :: Current Research Projects	<input type="checkbox"/> 130244866 2/17/2010	<input type="checkbox"/> 130359920 2/27/2010	<input type="checkbox"/> 130383532 2/25/2010	<input type="checkbox"/> 130413669 3/1/2010	<input type="checkbox"/> 130643505 3/22/2010		

**Edit target**

Name: Custom

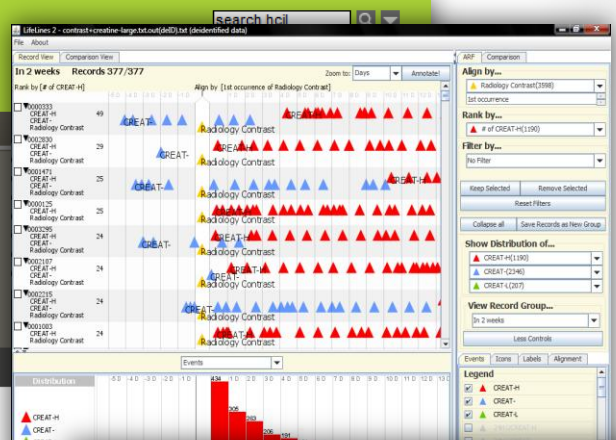
- Admit
- Emergency
- ICU
- Intermedia
- Floor
- Exit-Alive

Buttons: Add, Del, Reset, Done

**1. Select Target (Drag and Drop)**  
Custom

**2. Select Categories**  
Include in Search: Visible

- Admit (309)
- Emergency (259)
- ICU (338)
- Intermediate (50)
- Floor (406)
- Exit-Alive (202)



**Krist Wongsuphasawat wins the Interactive Category of the Information is Beautiful Award**

In a contest sponsored by The Guardian to show European debt crisis over time, Krist's visualization, cleverly called [European Bubbles](#) wins the Interactive Category. The award committee described his visualization as, "Amazing, slick and full-featured interactive from Krist gives loads of room for exploratory fun, data-digging and finding new..."

**NEW HCI Masters Program!**

Beginning Fall 2011, the University of Maryland's iSchool will offer a Masters degree in Human-Computer Interaction which includes internships, work with HCIL researchers, interdisciplinary classes, and more! [Learn more](#) about this exciting new program, or visit [Maryland's iSchool website](#) for application

**HCIL 29th Symposium May 22nd - 23rd, 2012**



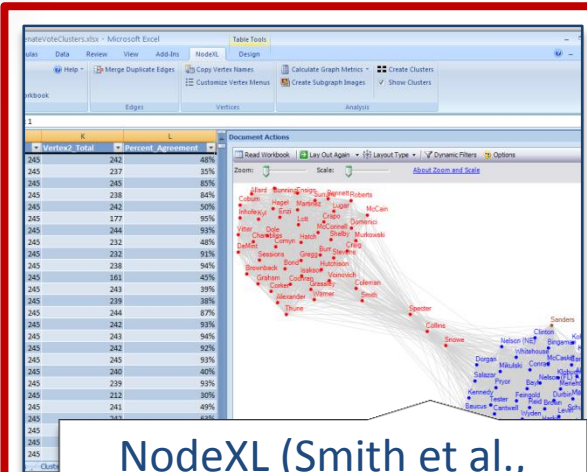
[Click here to register.](#)

**WHO WE ARE**

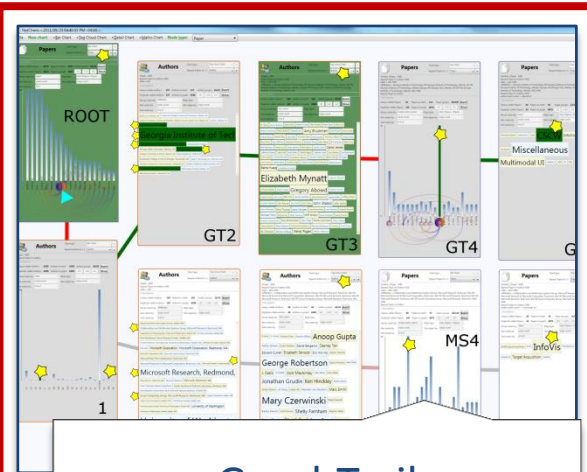
The HCIL has a long, rich history of transforming the experience people have with new technologies. From understanding user needs, to developing and evaluating those technologies, the lab's faculty, staff, and students



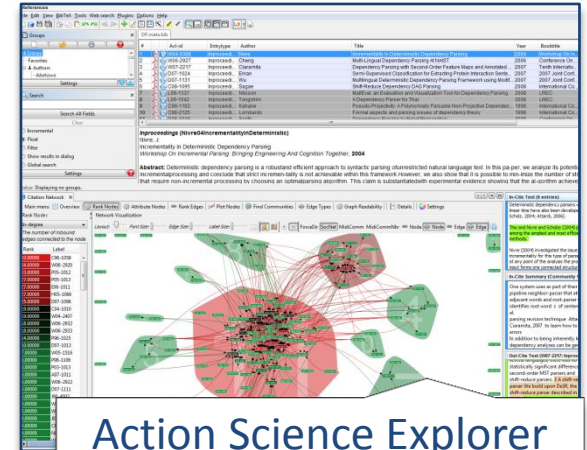
# Some of my work...



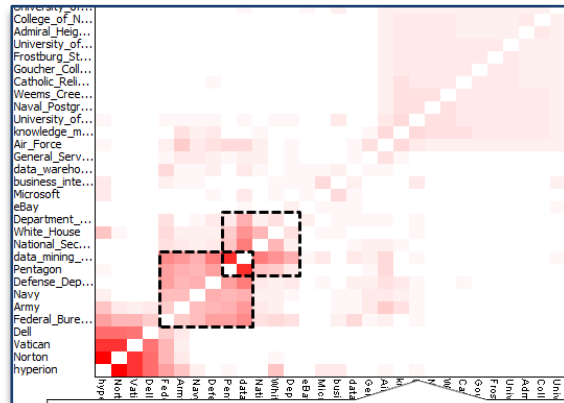
NodeXL (Smith et al., 2009; Shneiderman & Dunne, 2012; etc...)



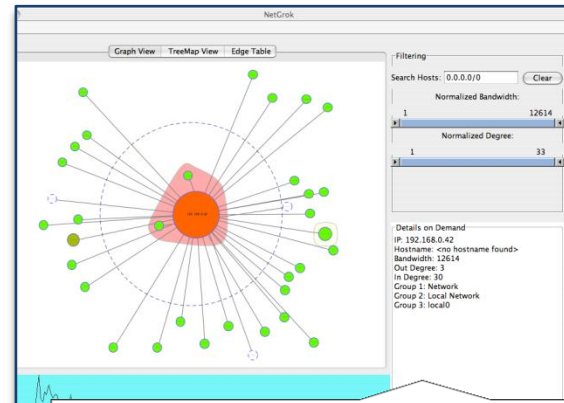
GraphTrail (Dunne et al., 2012)



Action Science Explorer (Dunne et al., 2012; Gove et al., 2011)



STICK (Shneiderman et al., 2011; Gove et al., 2011)



NetGrok (Blue et al., 2008)

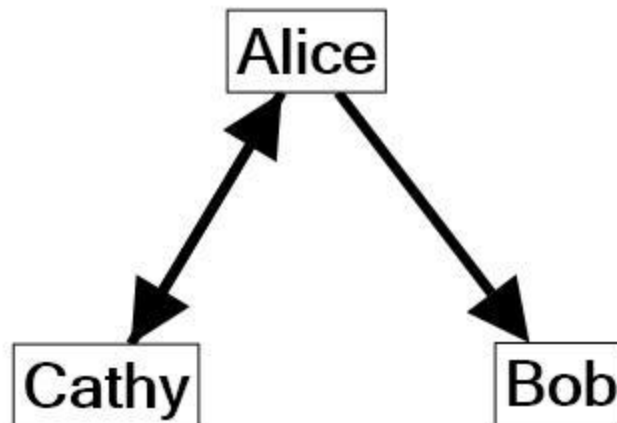
# Networks

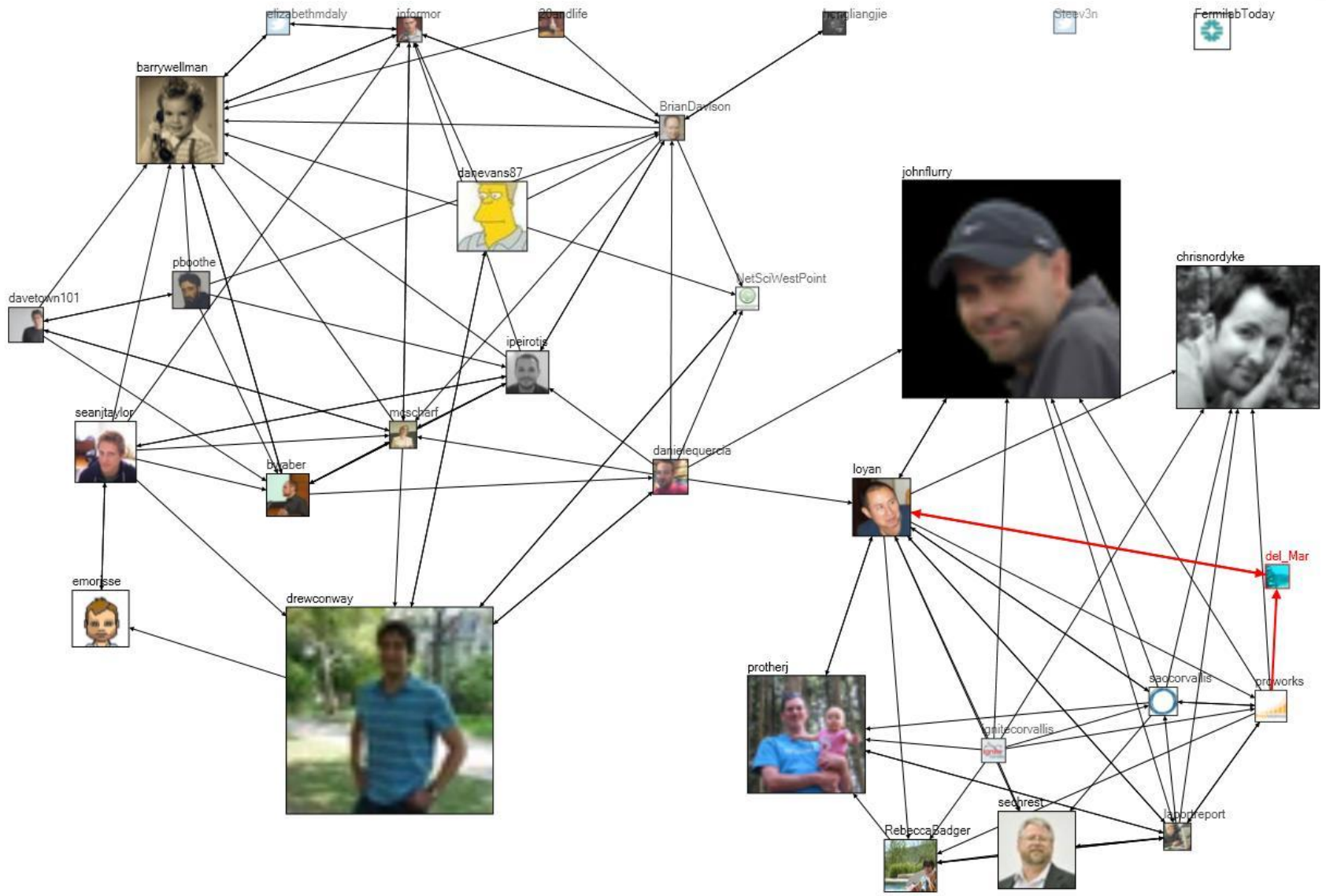
## Edge List

Vertex1	Vertex2
Alice	Bob
Alice	Cathy
Cathy	Alice

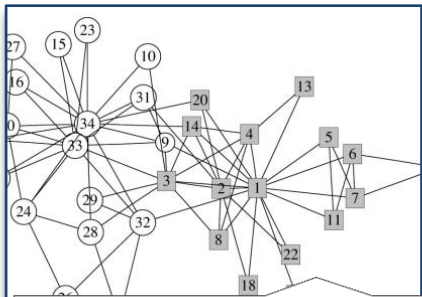
## Adjacency Matrix

	Alice	Bob	Cathy
Alice	0	1	1
Bob	0	0	0
Cathy	1	0	0

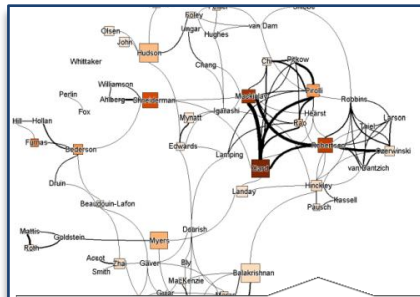




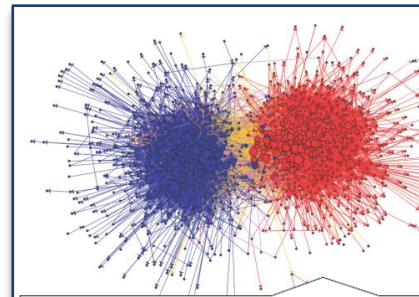
# Who Uses Network Analysis



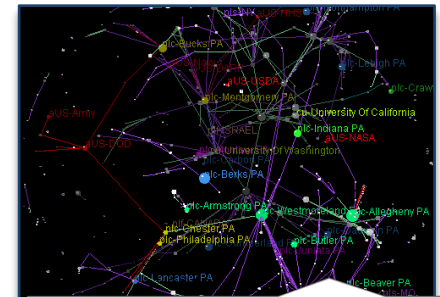
Sociology



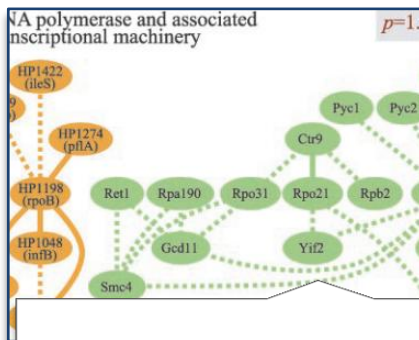
Scientometrics



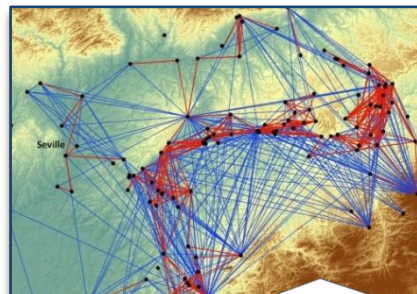
Politics



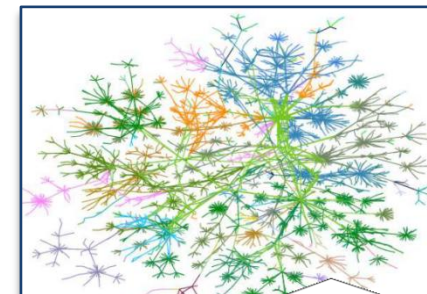
Urban  
Planning



Biology



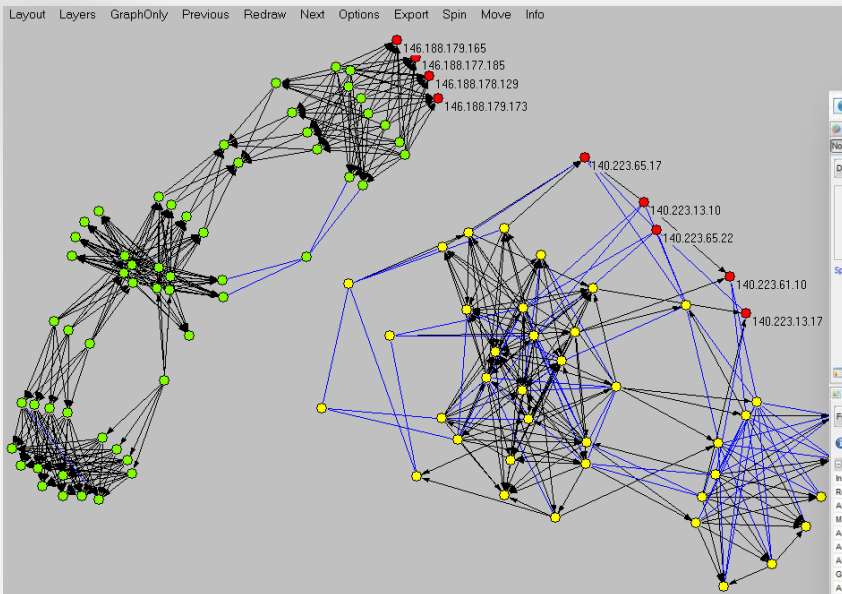
Archaeology



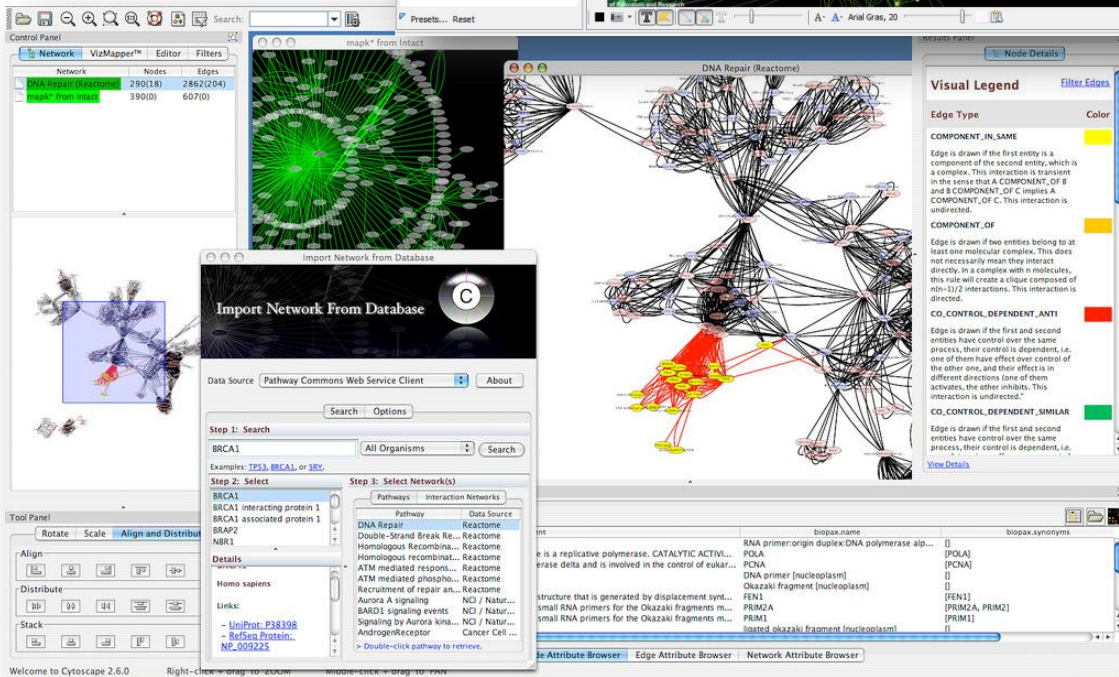
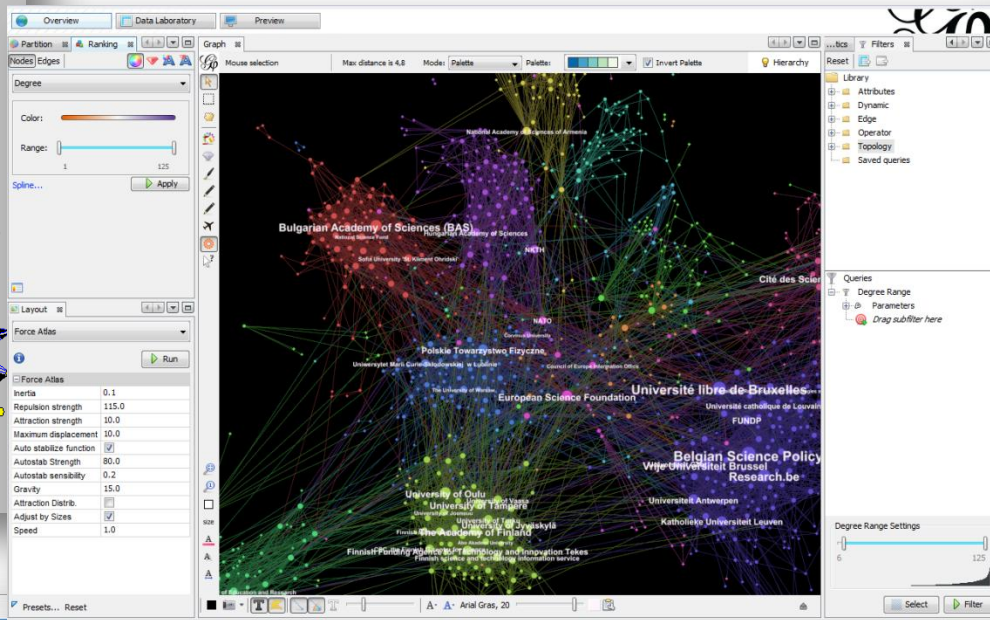
WWW



# Gephi



# Pajek



# Cytoscape

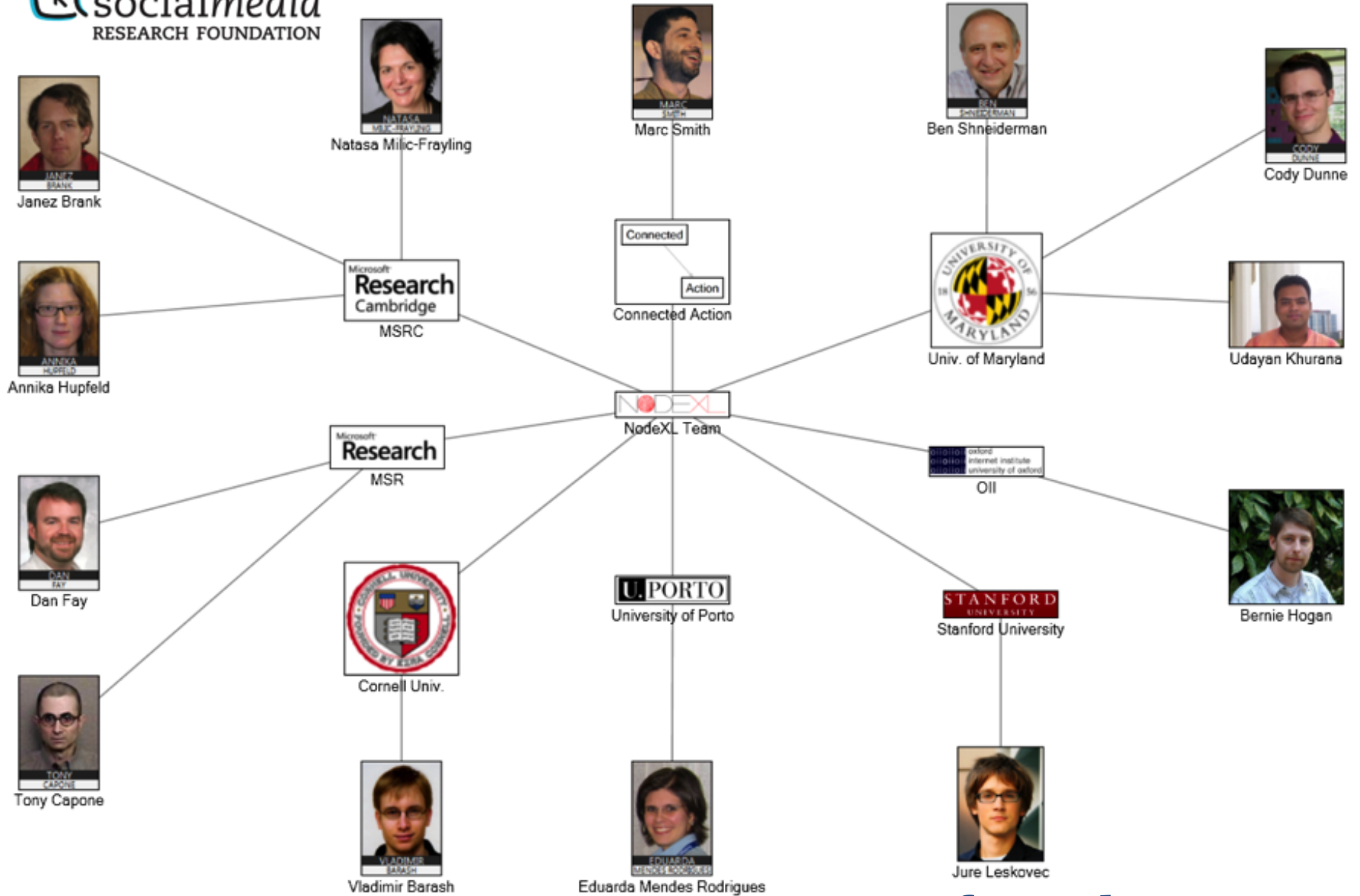


socialmedia

RESEARCH FOUNDATION

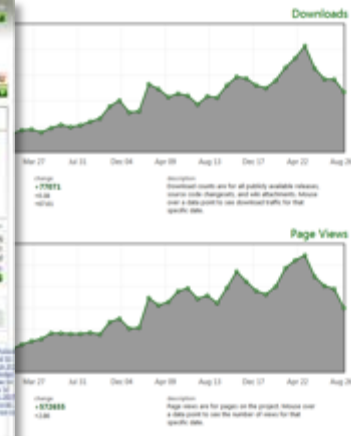
OPEN TOOLS OPEN DATA OPEN SCHOLARSHIP

<http://www.smrfoundation.org>

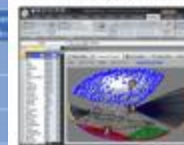


# What we have done: *Open Tools*

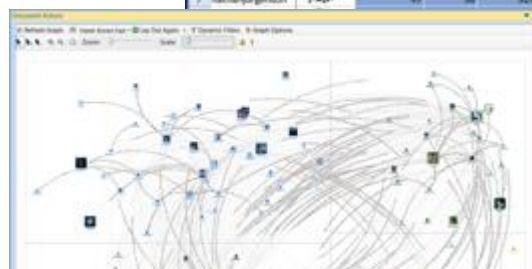
- YASNAT: NodeXL
- Data providers (“spigots”)
- FOSS



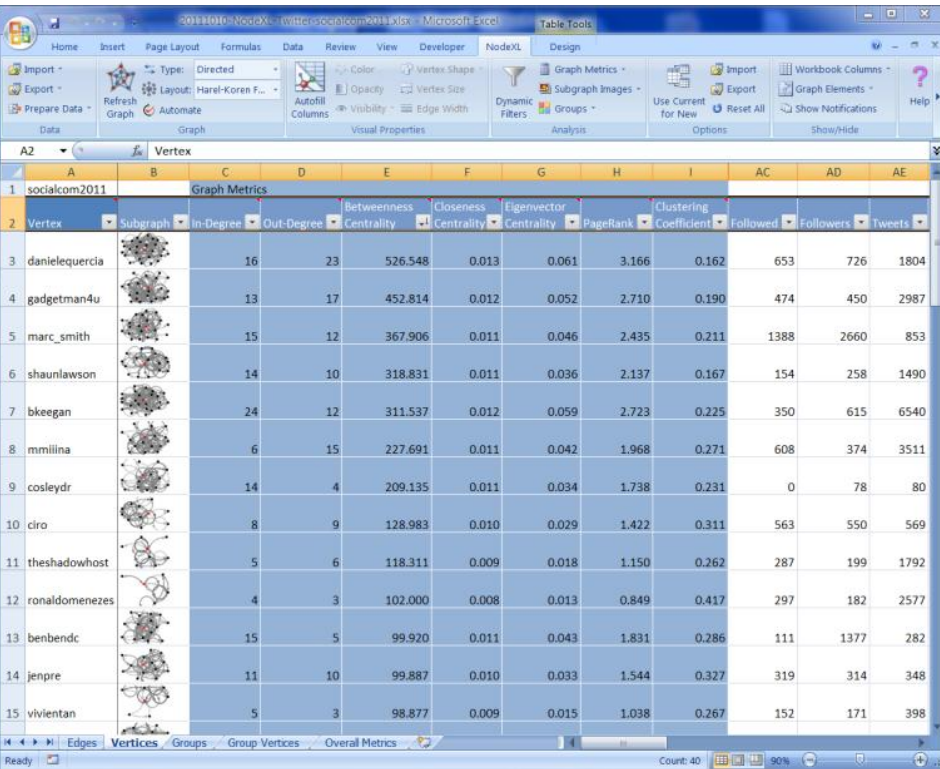
1	2	3	4	5	6	7
aka2001		Graph Metrics				
1	vertices	Subgraphs	In-Degree	Degree	Centrality	Clustering
2	insidethegherard		45	11	3067.716	
4	MFC_OIG		55	9	2121.912	
5	ksanetwork		65	89	1531.922	
6	soccomatrs		58	16	939.572	
7	nathanjurginson		42	36	929.463	



- Clear NodeXL Workbook First
- From UCINET Full Matrix DL File...
- From GraphML file...
- From GraphML files...
- From Pajek File...
- From Open Matrix Workbook...
- From Open Workbook...
- From NodeXL Graph Gallery
- From Email Network...
- From Exchange User's E-mail Network...
- From Facebook Friend's Network (v.01)...
- From Flickr Related Tags Network...
- From Flickr User's Network...
- From Twitter List Network...
- From Twitter Search Network...
- From Twitter User's Network...
- From Web 1.0/Blog Network (via VOSON)...
- From YouTube User's Network...
- From YouTube Video Network...
- From NodeXL Workbook Created on Another Computer...

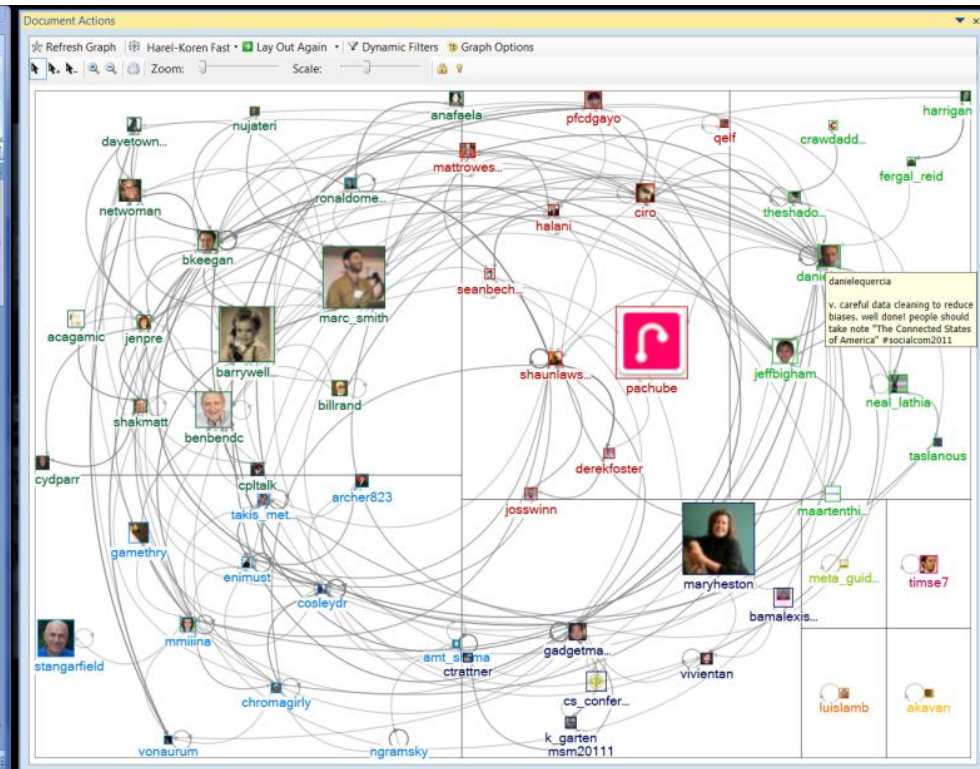


# NodeXL



The screenshot shows the NodeXL software interface with an Excel spreadsheet displaying graph metrics for various users. The spreadsheet has columns for Vertex, Subgraph, In-Degree, Out-Degree, Betweenness Centrality, Closeness Centrality, Eigenvector Centrality, PageRank, Clustering Coefficient, Followed, Followers, and Tweets. The data is as follows:

Vertex	Subgraph	In-Degree	Out-Degree	Betweenness Centrality	Closeness Centrality	Eigenvector Centrality	PageRank	Clustering Coefficient	Followed	Followers	Tweets
danielequercia		16	23	526.548	0.013	0.061	3.166	0.162	653	726	1804
gadgetman4u		13	17	452.814	0.012	0.052	2.710	0.190	474	450	2987
marc_smith		15	12	367.906	0.011	0.046	2.435	0.211	1388	2660	853
shaunlawson		14	10	318.831	0.011	0.036	2.137	0.167	154	258	1490
bkeegan		24	12	311.537	0.012	0.059	2.723	0.225	350	615	6540
mmlina		6	15	227.691	0.011	0.042	1.968	0.271	608	374	3511
cosleydr		14	4	209.135	0.011	0.034	1.738	0.231	0	78	80
ciro		8	9	128.983	0.010	0.029	1.422	0.311	563	550	569
theshadowhost		5	6	118.311	0.009	0.018	1.150	0.262	287	199	1792
ronaldomezes		4	3	102.000	0.008	0.013	0.849	0.417	297	182	2577
benbendc		15	5	99.920	0.011	0.043	1.831	0.286	111	1377	282
jenpre		11	10	99.887	0.010	0.033	1.544	0.327	319	314	348
viviviantan		5	3	98.877	0.009	0.015	1.038	0.267	152	171	398



Collect data, Excel analysis, statistics, visualization, layout algorithms, filtering, clustering, attribute mapping...



# What we have done: *Open Scholarship*

- Webshop 2011: NSF, Google, Intel
- Webshop 2012: NSF, GRAND, Yahoo!, Google
- Other Workshops: ICWSM12, NetSci, HyperText12, Cape Town, Yeungnam, Italy, dg.o



# What we have done: *Open Scholarship*

## Group-In-a-Box Layout for Multi-faceted Analysis of Communities

Eduarda Mendes Rodrigues<sup>1</sup>, Natasa Mitic-Frayling<sup>1</sup>, Marc Smith<sup>2</sup>, Ben Shneiderman<sup>3</sup>, Derek Hansen<sup>4</sup>

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**Abstract**—Communities in social networks emerge from interactions among individuals and can be analyzed through a combination of clustering and graph layout algorithms. These approaches result in 2D or 3D visualizations of clustered graphs, with groups of vertices representing individuals that form a community. However, in many instances the vertices have attributes that divide individuals into distinct categories such as gender, profession, geographic location, and similar. It is often important to investigate what categories of individuals comprise each community and vice-versa, how the community structure associate the individuals from the same category. Currently, there are no effective methods for analyzing both the community structure and the category-based partitions of social graphs. We propose *Group-In-a-Box* (GIB), a meta-layout for clustered graphs that enables multi-faceted analysis of networks. It uses the *treemap* since *force* technique to

One particularly important aspect of social network analysis is the detection of communities, i.e., sub-groups of individuals or entities that exhibit tight interconnectivity among the wider population. For example, Twitter users who regularly retweet each other's messages may form cohesive groups within the Twitter social network. In a network visualization they would appear as clusters or sub-graphs, often colored distinctly or represented by a different vertex shape in order to convey their group identity.

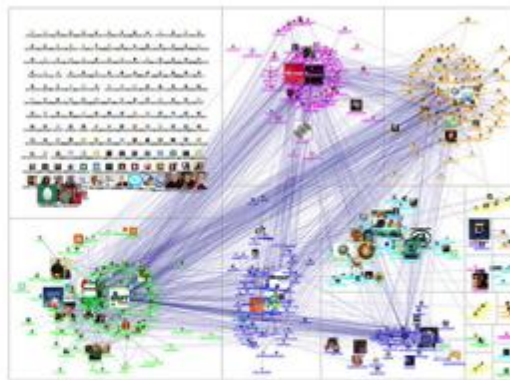
In addition to the clusters that emerge from the network structure, individuals in a social network are often divided into categories that reflect specific attributes. For example, members of the Twitter community may be categorized based on the number of followers they have, the location from which they tweet, or the date they joined Twitter. Such

display a box, size optimize automatic partitions to enable desirable

New tooltips recent posts and facts data for complex enable it



(a)



(b)

Figure 1. (a) Harel-Koren (HK) fast multi-scale layout of a clustered network of Twitter users, using color to differentiate among the vertices in different clusters. The layout produces a visualization with overlapping cluster positions. (b) Group-in-a-Box (GIB) layout of the same Twitter network; clusters are distributed in a treemap structure that partitions the drawing canvas based on the size of the clusters and the properties of the rendered layout. Inside each box, clusters are rendered with the HK layout.

## Viewpoints

DOI:10.1145/1995376.1995389

Ben Shneiderman, Jennifer Precece, and Peter Pirolli

### Viewpoint

## Realizing the Value of Social Media Requires Innovative Computing Research

How social media are expanding traditional research and development topics for computer and information scientists.

**S**Ocial media technologies such as Facebook, Twitter, blogs, wikis, Flickr, and YouTube have garnered more than a billion users. These platforms enable more than friendly chatter and individual expression; they facilitate remarkably diverse and broad participation while accelerating the formation of effective collaborations.

Promising social media projects

There are deep challenges in understanding the benefits of social media and ameliorating their dangers.

Social media present dangers too. These include the potential for more polarized discussions as users selectively view only material aligned with

viewpoints

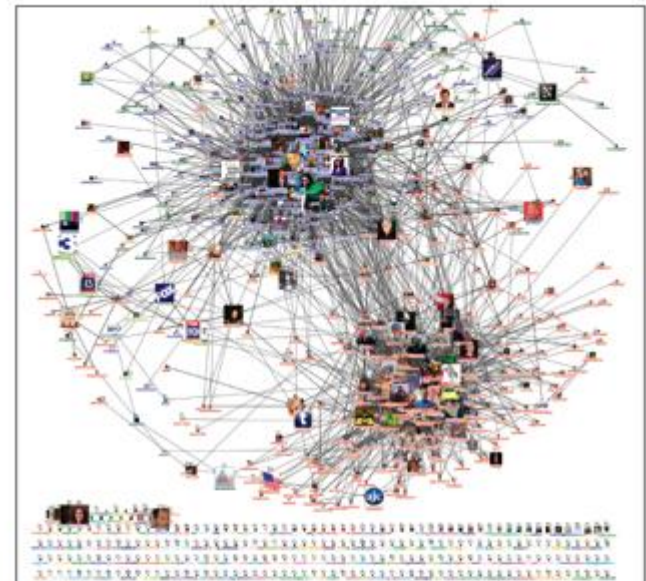
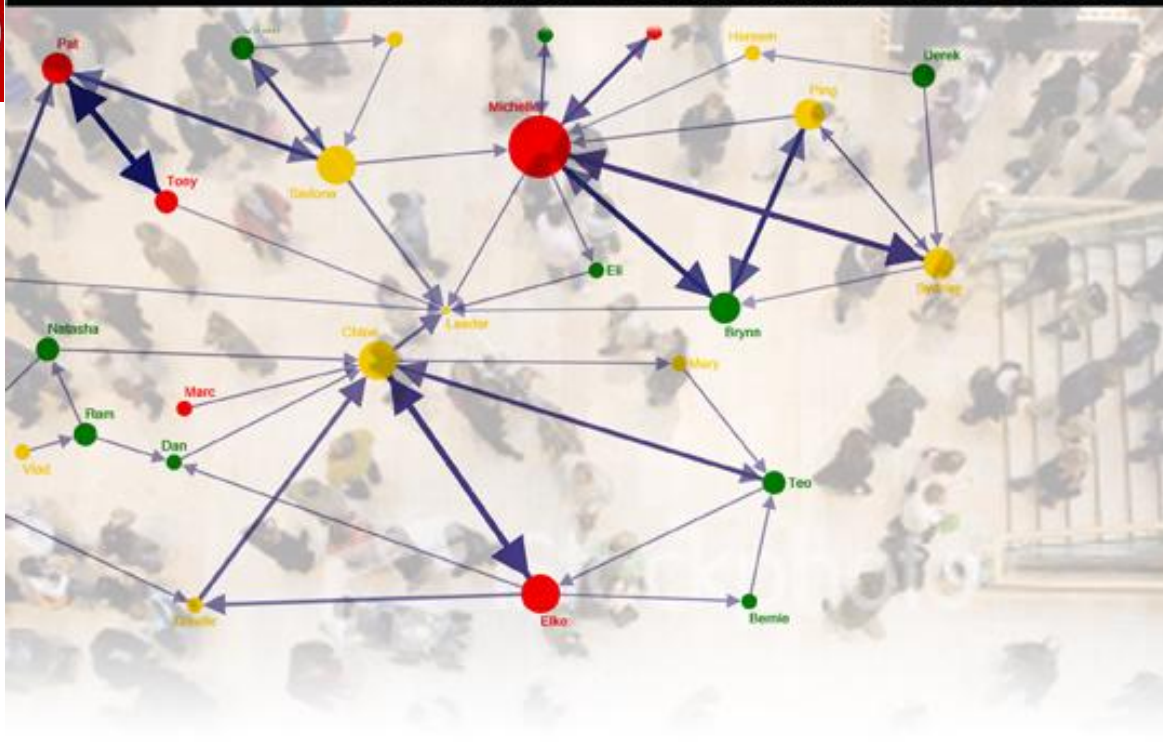
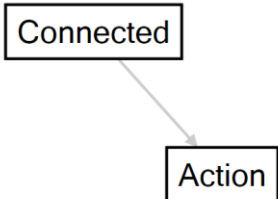


Figure 2. Connections among Twitter users who recently mentioned GDP when queried on July 25, 2011, with vertices scaled by numbers of followers. The clusters are created by the patterns of connections, follows, replies, and mentions among the authors in the graph. The clusters were based on Girvan-Newman-More algorithmic analysis in which the red cluster is composed of largely GDP supporters, while the blue cluster contains largely critics and opponents of the GDP as indicated by the content of the tweets from each cluster. Other colored or shaped nodes are not strongly affiliated with either major cluster. Users on the bottom are not connected with any of the other Twitter users.





# Analyzing Social Media Networks with NodeXL

## Insights from a Connected World

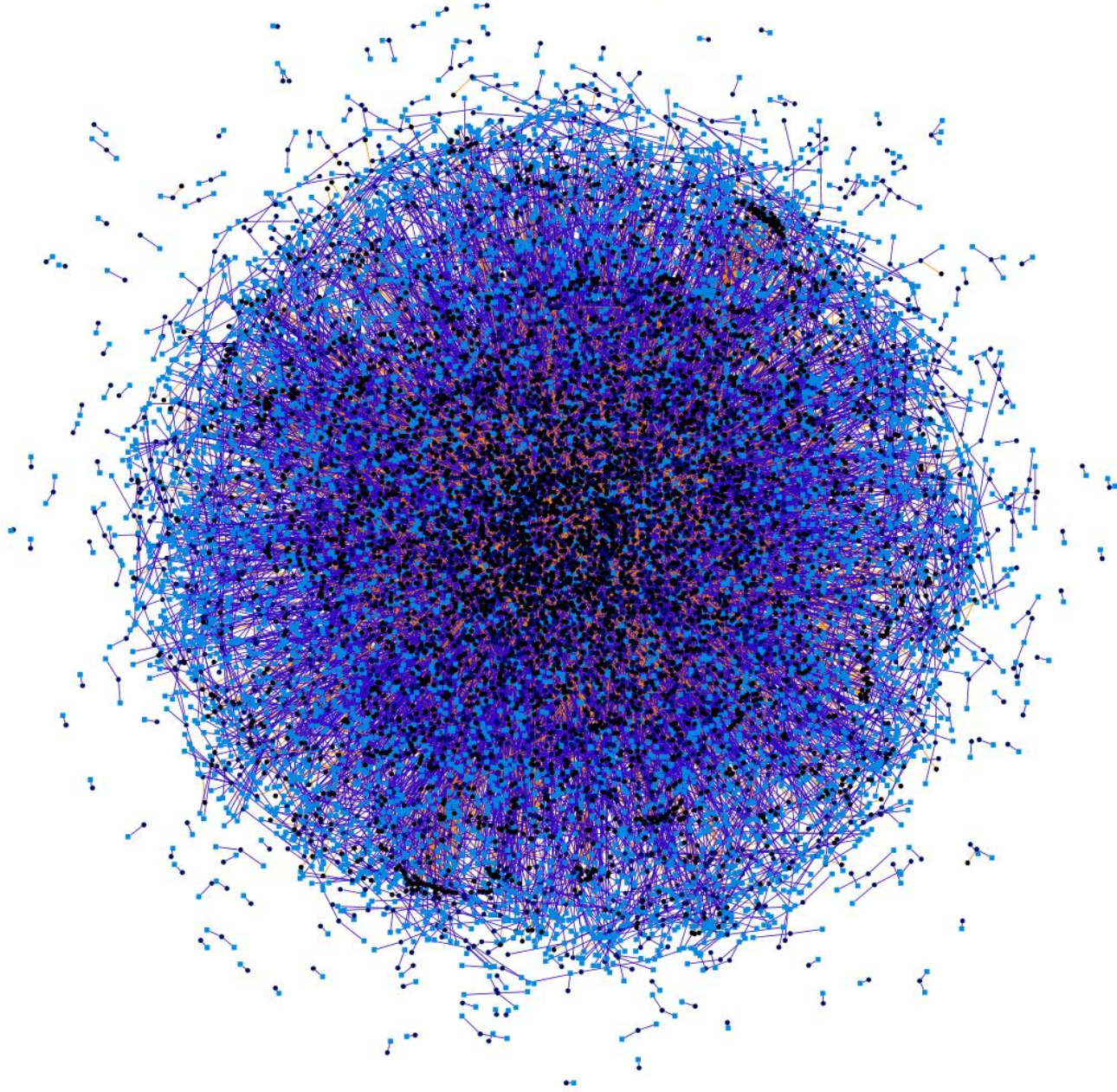
<http://nodexl.codeplex.com>



Forthcoming,  
Sept 2010

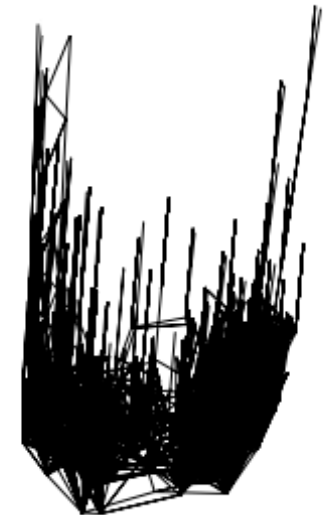
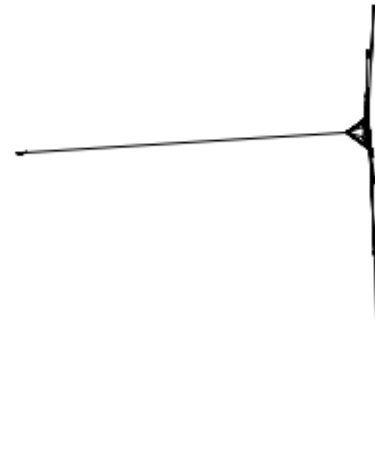
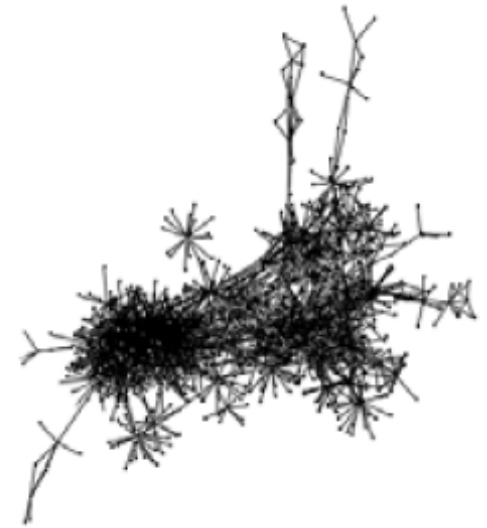
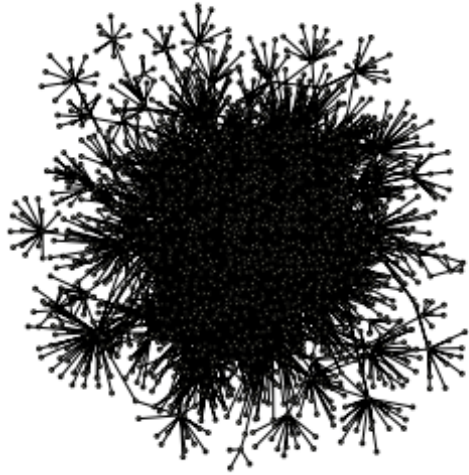
We still have a  
problem...

# Node-Link Visualization is Hard



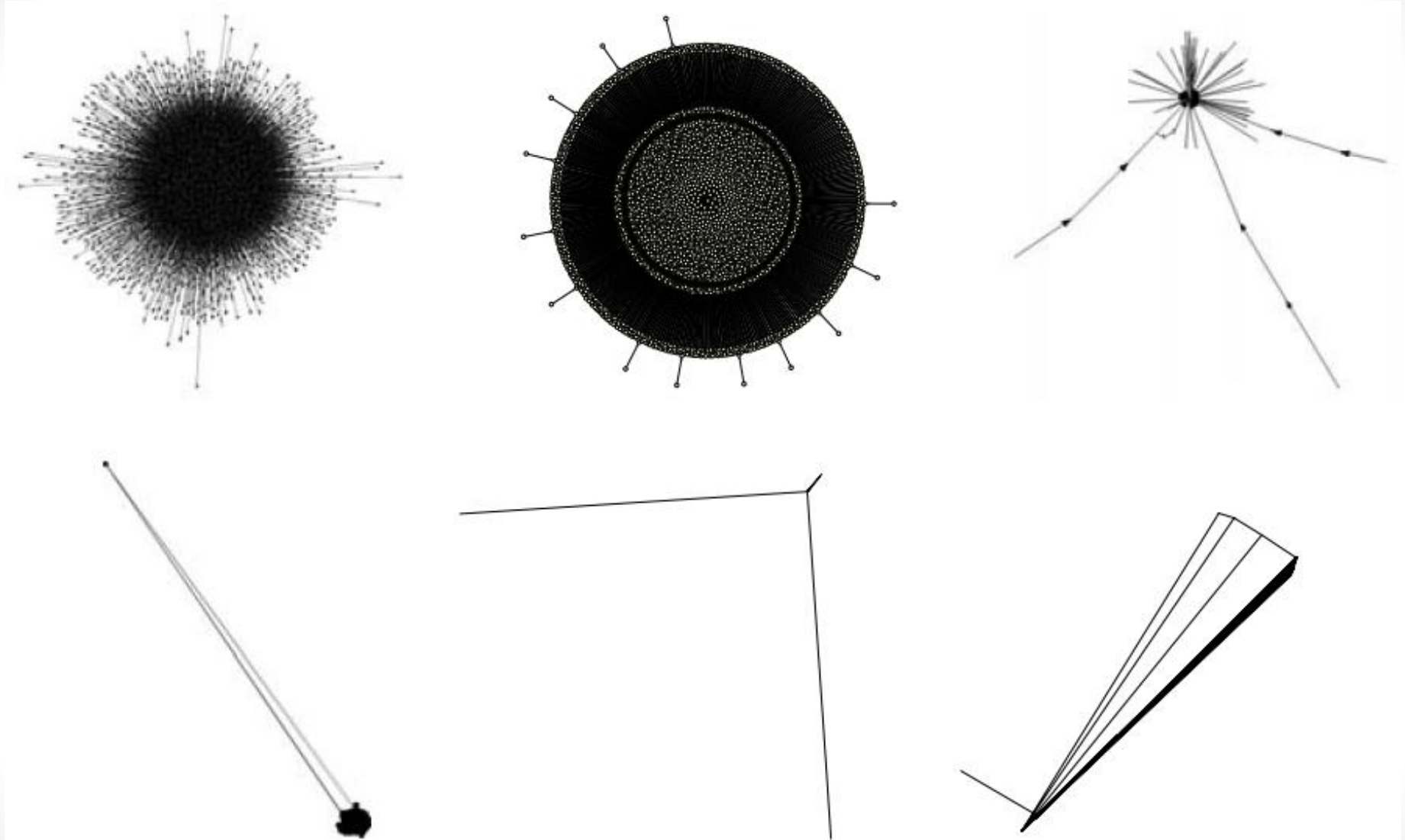
So what can we do?

# Better Layouts...



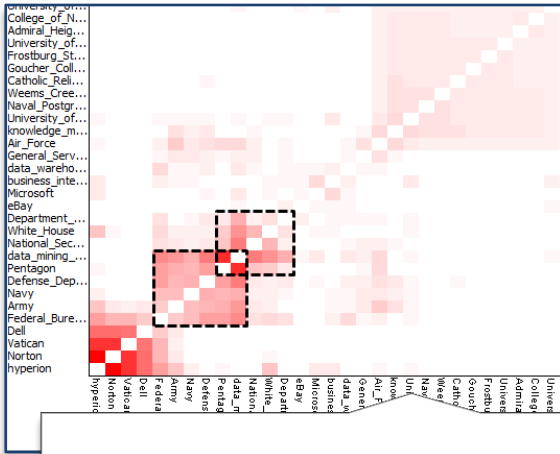
Hachul & Jünger, 2006

# Better Layouts...

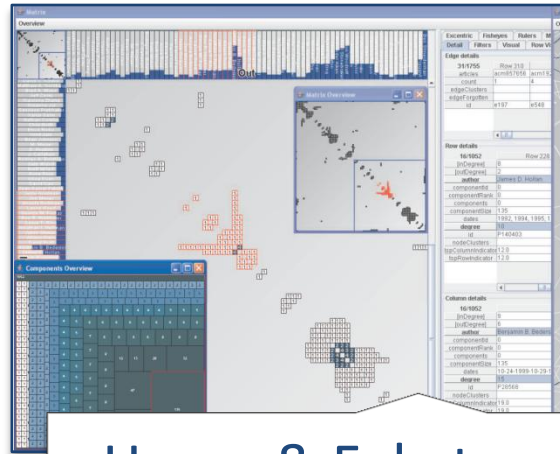


Hachul & Jünger, 2006

# Alternate visualizations...



Gove et al., 2011



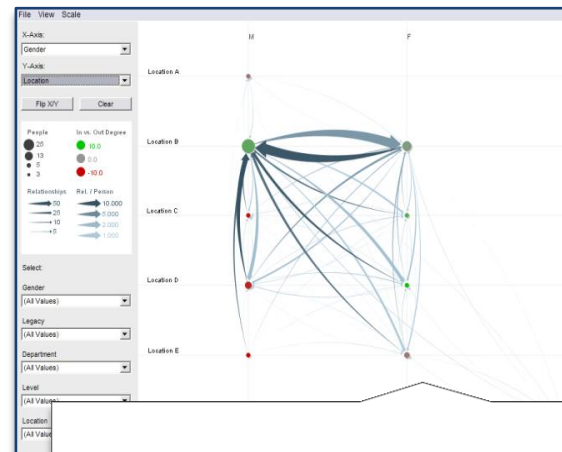
Henry & Fekete, 2006



Dunne et al., 2012

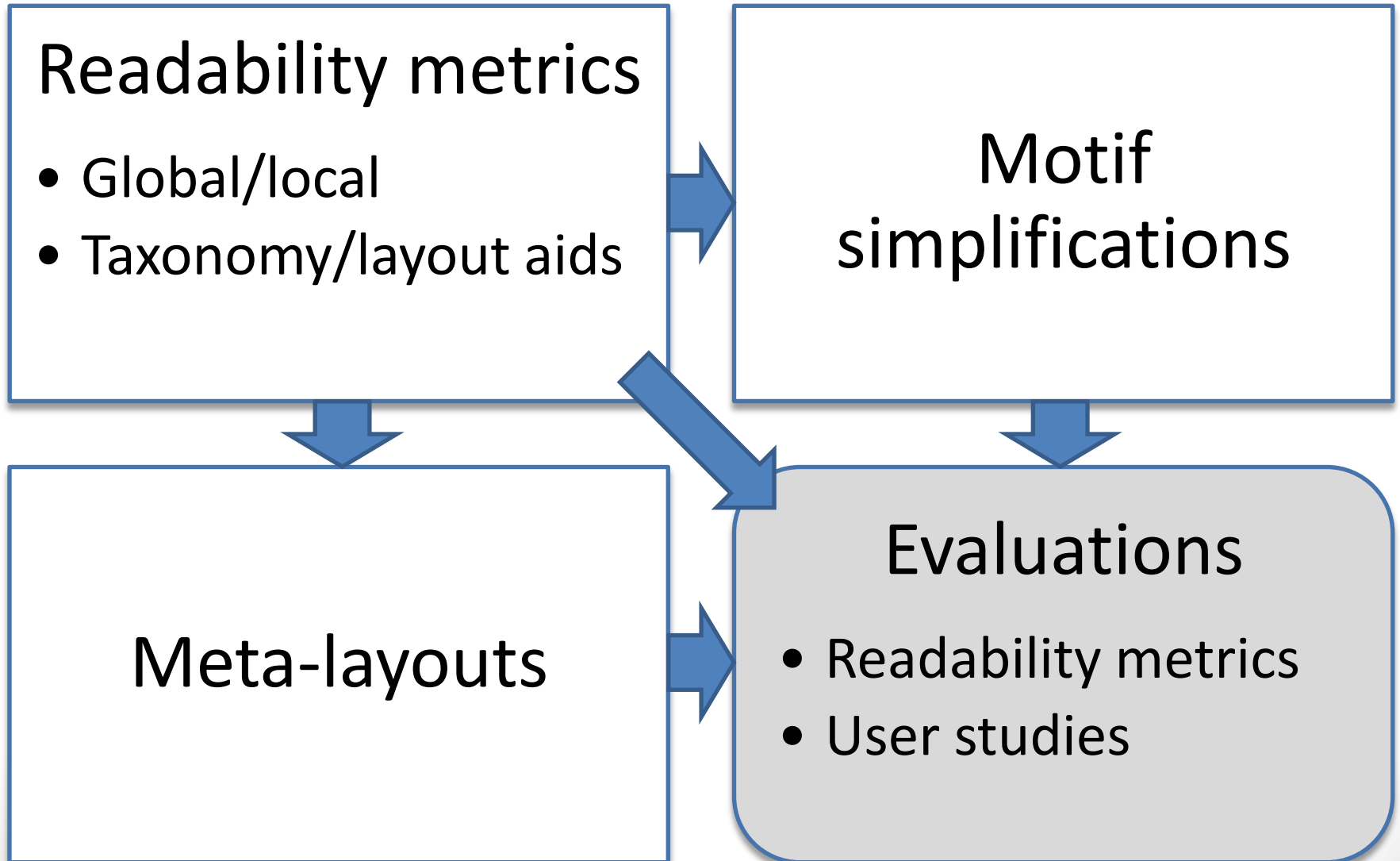
	Vertex count	Component count	Component sizes	Duplicate edge count	Start
E-3	178	354	6	67	2
E-3	213	45			18
E-3	270	33			45
E-3	303	19			90
E-3	337	11			132
E-3	346	9			148
E-3	334	6			142
E-3	333	12			121
E-3	311	21			67
E-3	280	42			31
E-3	211	50			

Freire et al., 2010



Wattenberg, 2006

# Plan of attack

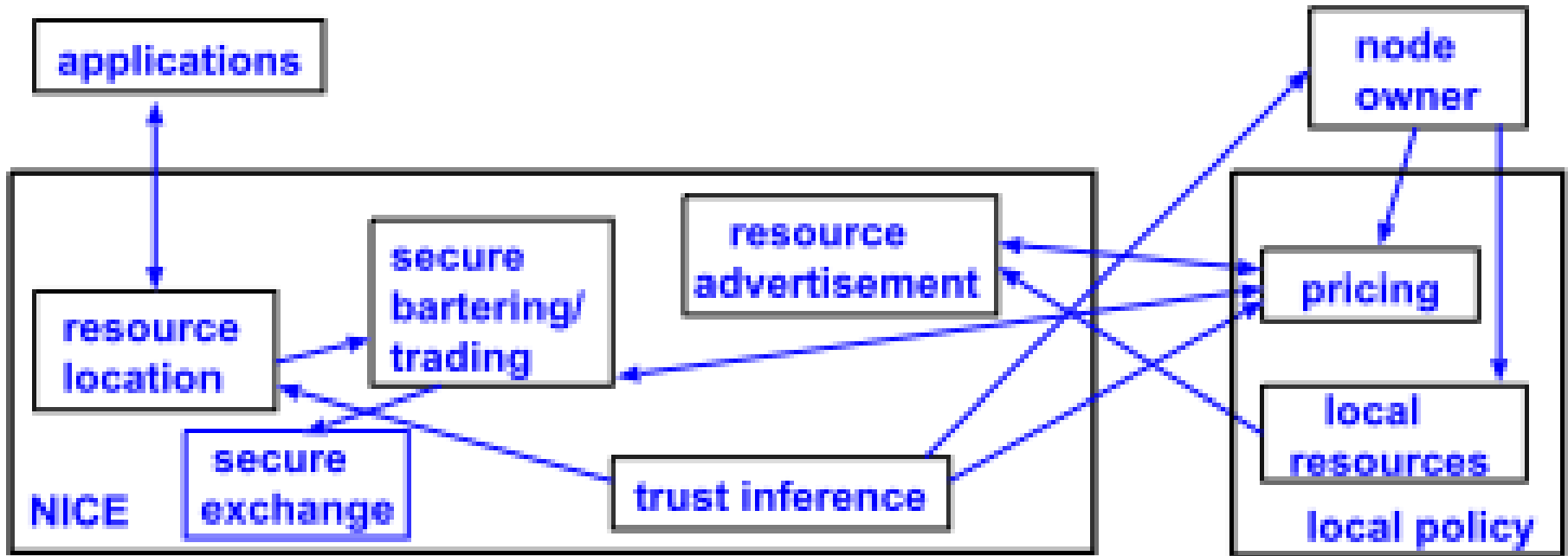




# Readability Metrics



# Why measure readability?



Lee et al., 2003

# Measuring Readability

Simple rules or heuristics

Davidson & Harel, 1996

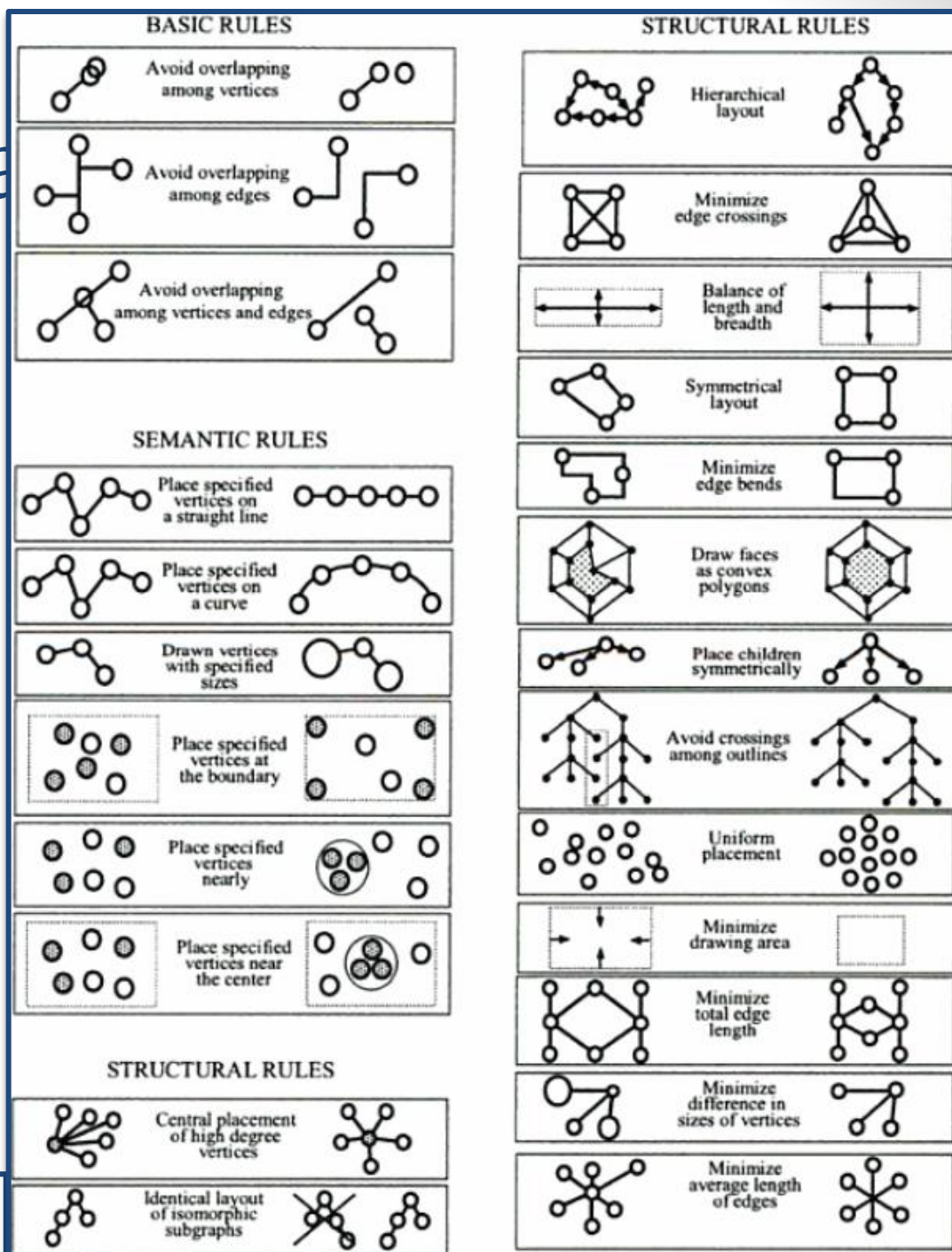
User performance

Huang et al., 2007

Global readability metrics

Purchase, 2002

Source: Sugiyama, 2002, p. 14



# Global Readability Metrics

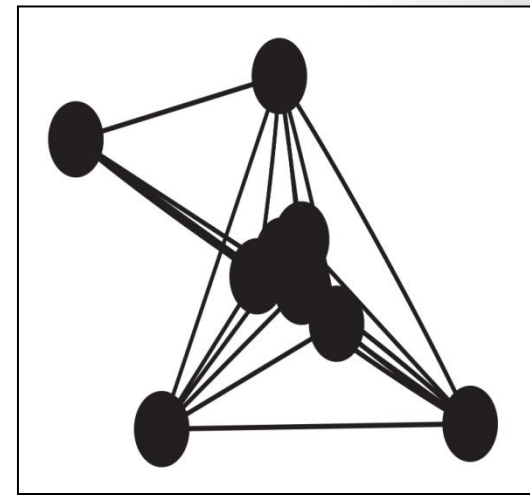
- How understandable is the network drawing?
- Example: Journal may suggest
  - 0% node occlusion
  - <2% edge tunneling
  - <5% edge crossing

# More Metrics!

- Global
  - Node overlap, drawing space used...
- Local for Nodes, Edges, & Groups
- Task-by-metric taxonomy

Dunne & Shneiderman, 2009, HCIL TR

# E.g., Node Overlap



## Global readability metric

[0,1] where:

0 = Complete overlap

1 = No overlap

$$a = \text{area} \left( \bigcup_{j=1}^n \text{bounds}(n_j) \right)$$

$$a_{\max} = \sum_{j=1}^n \text{area}(\text{bounds}(n_j))$$

$$\mathfrak{N}_n = \frac{a}{a_{\max}} - \text{max node area}$$

---

## Node readability metric

Ratio of node area that overlaps other nodes

$$a_j = \text{area} \left( \bigcup_{k=1}^n \text{bounds}(n_j) \cap^* \text{bounds}(n_k) \right)$$

$$\mathfrak{N}_n^{n_j} = 1 - \frac{a_j}{\text{area}(\text{bounds}(n_j))}$$

A Venn diagram with two overlapping circles. The left circle is labeled 'Our metrics' and contains two sub-sections: 'New' and 'Local'. The right circle is labeled 'Existing metrics'. The intersection of the two circles is labeled 'Local'. The background is a light blue gradient.

# Our metrics

## New

- Node overlap
- Edge tunnel
- Drawing space used
- Group overlap

## Local

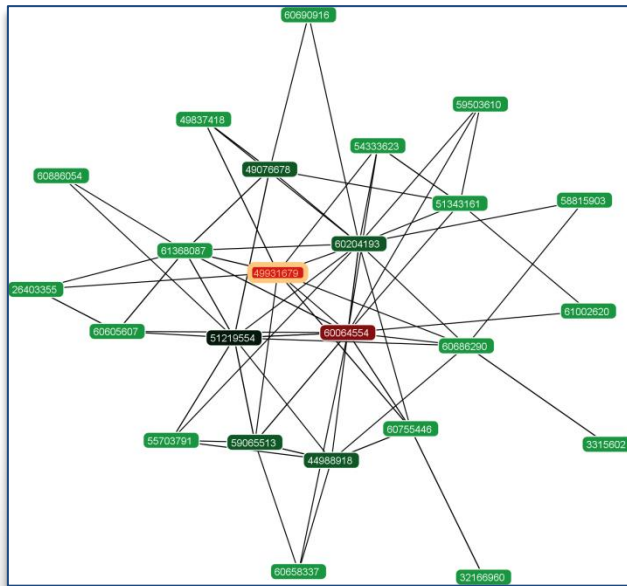
- Edge crossing
- Angular resolution
- Edge crossing angle

# Existing metrics

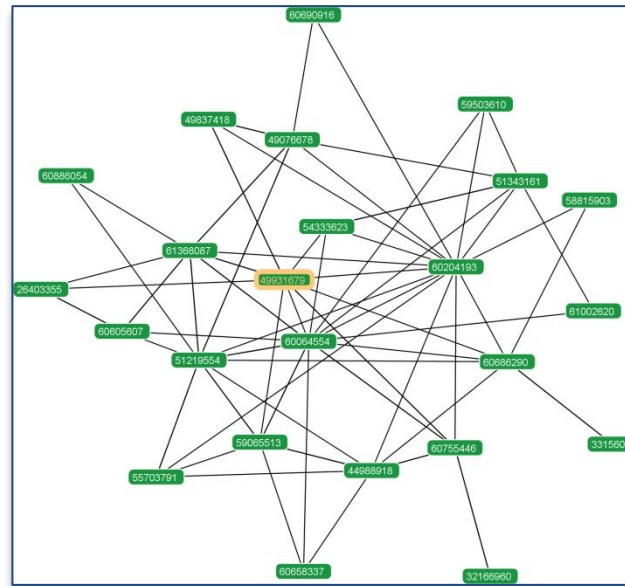
# Assisted Manipulation

- Real-time ranking & coloring by metrics
- Snap-to-maxima

14 edge tunnels



0 edge tunnels



Rank	Label
86.00000	4
78.00000	2
68.00000	6
60.00000	12
37.00000	14
35.00000	9
33.00000	30
33.00000	38
26.00000	15
22.00000	18
20.00000	36
19.00000	16
18.00000	40
17.00000	31
17.00000	54



# Multi-Criteria Optimization

- User-defined energy function
  - Interactive view of task-by-metric taxonomy
- Simulated annealing
  - Metropolis et al., 1953; Kirkpatrick et al., 1983
- Searches layout space
  - Hill climbing
- Expensive...

# Takeaway

- Raise awareness
- Localized identification of where improvement is needed
- Optimization recommendations for tasks
- Interactive, semi-automatic, and fully-automatic optimization



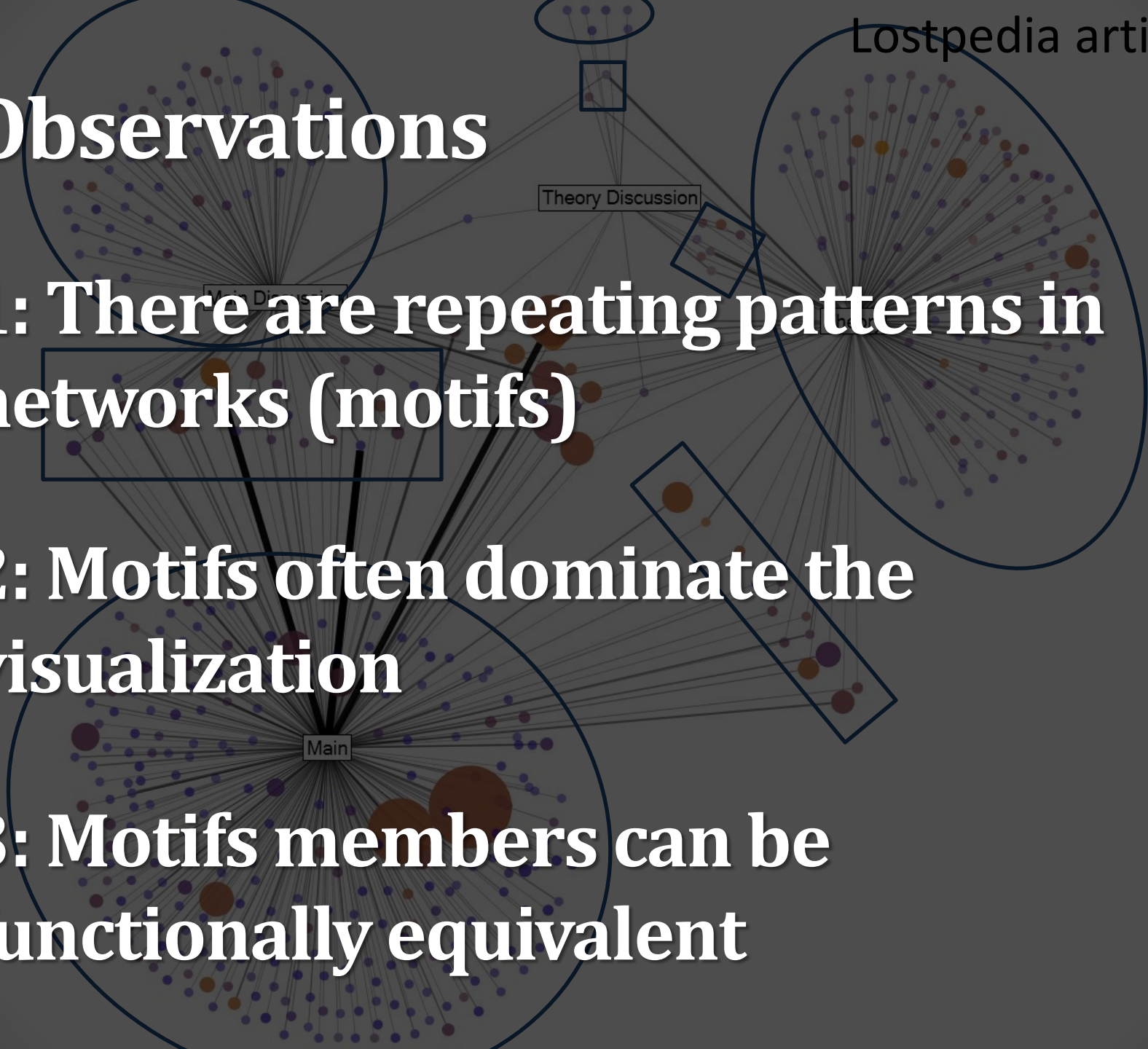
# Motif Simplification

# Observations

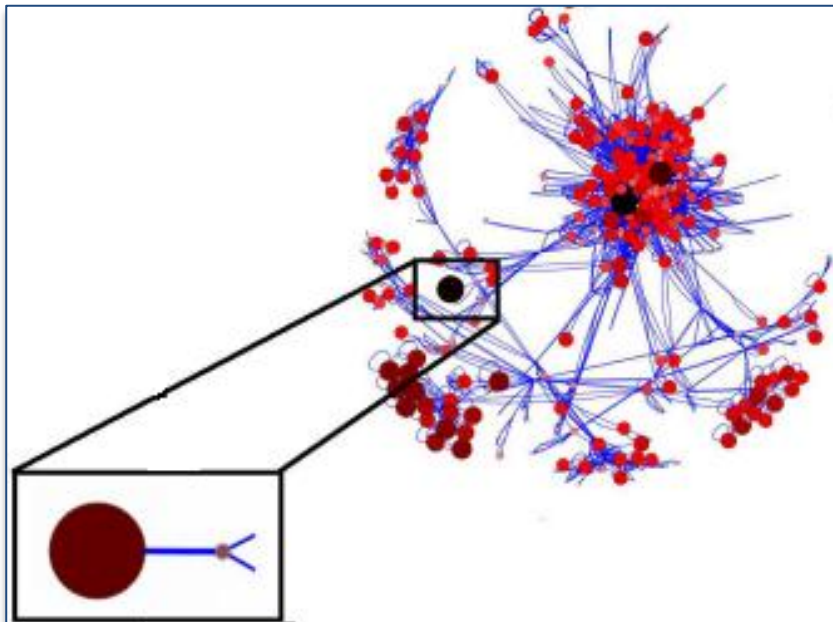
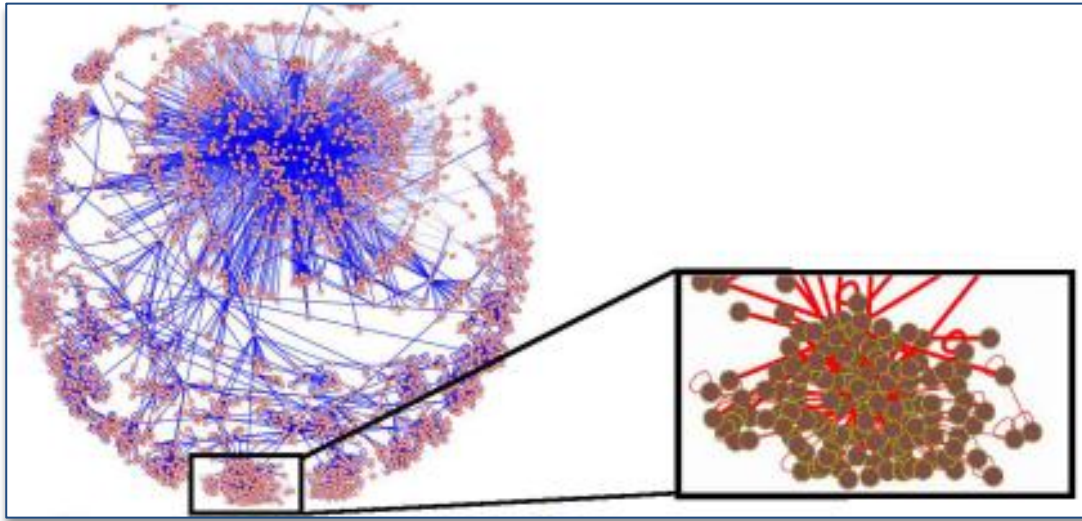
1: There are repeating patterns in networks (motifs)

2: Motifs often dominate the visualization

3: Motifs members can be functionally equivalent



# Graph Summarization...



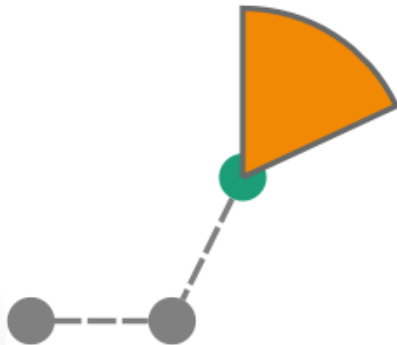
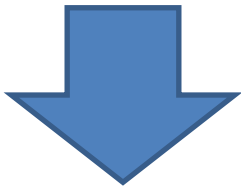
Navlakha et al., 2008

Our approach:

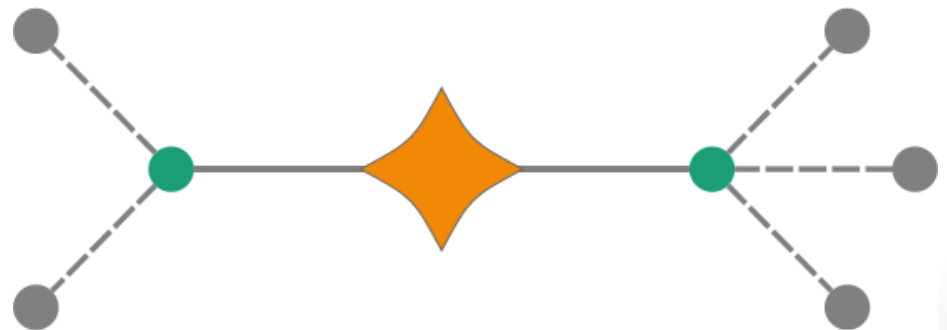
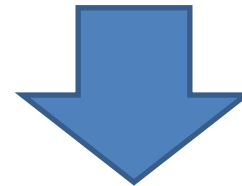
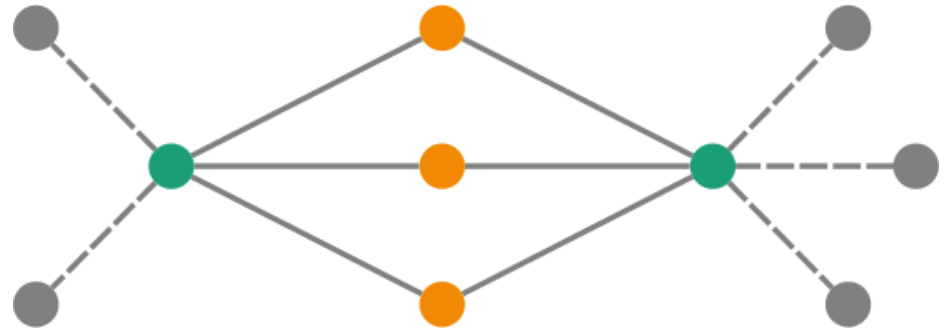
**Motif Simplification** to reduce  
visualization complexity

# Motif Simplification

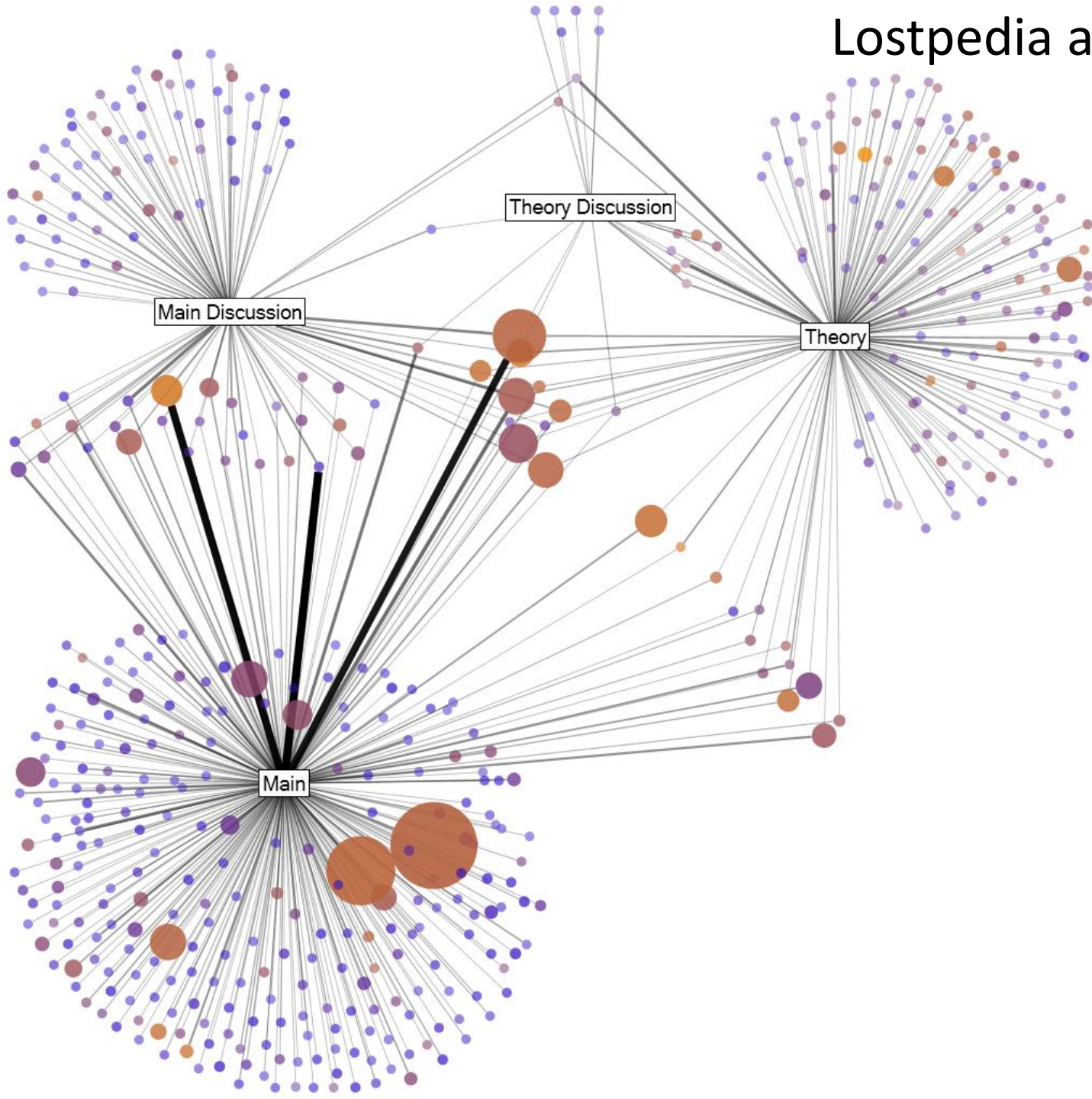
Fan Motif



2-Parallel Motif

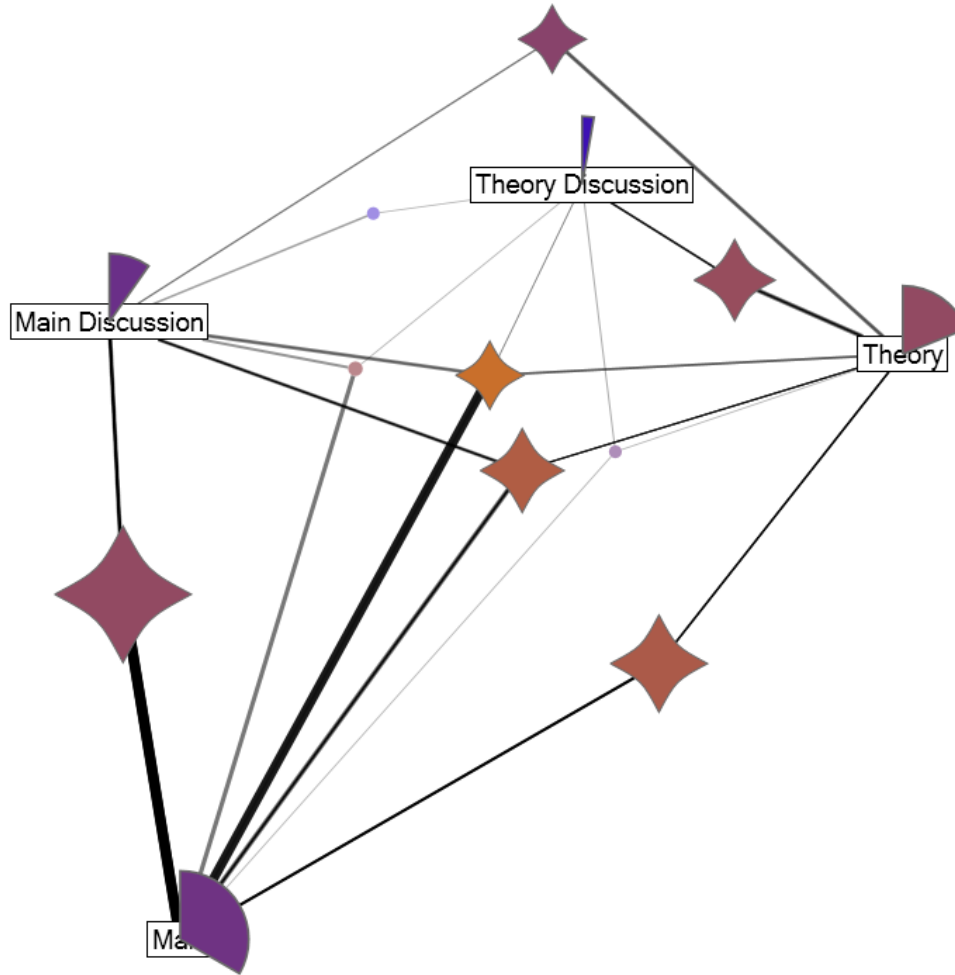


# Lostpedia articles



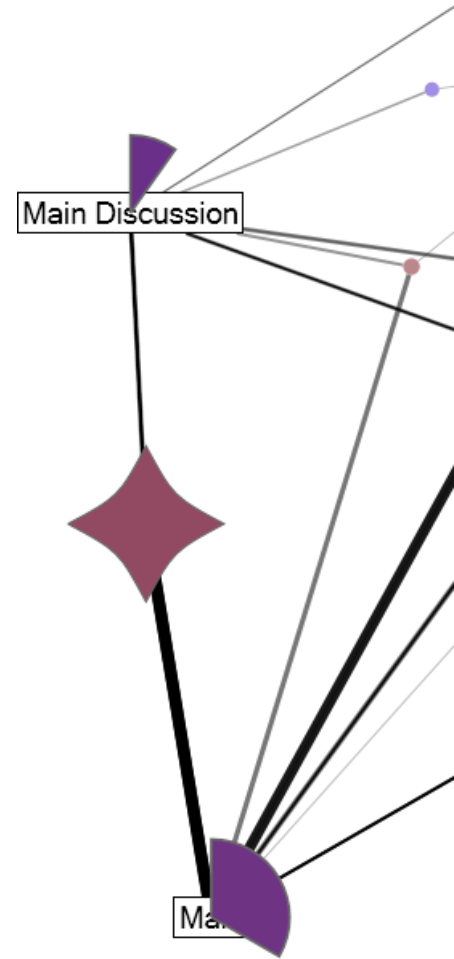


# Lostpedia articles

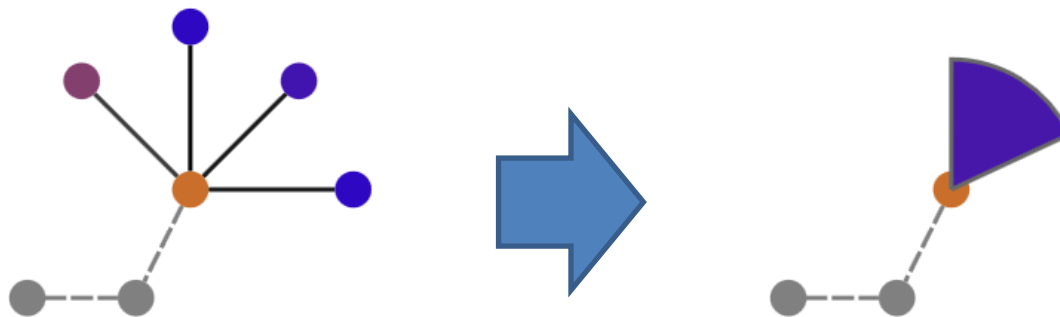
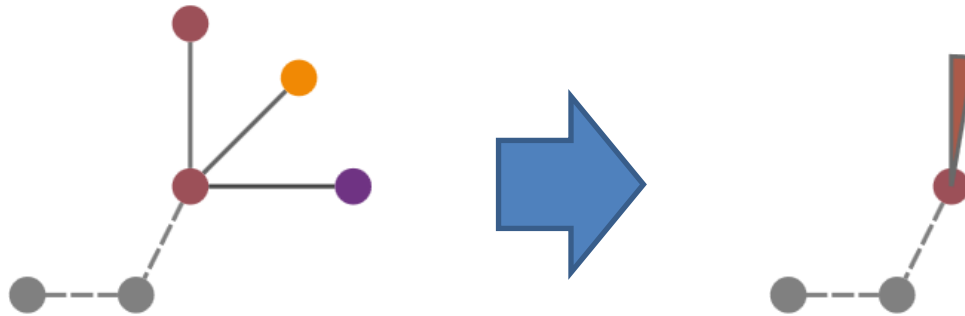
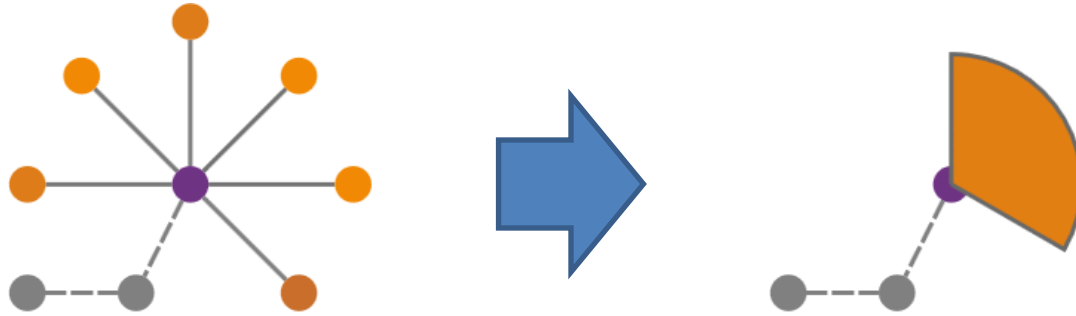


# Glyph Design Guidelines

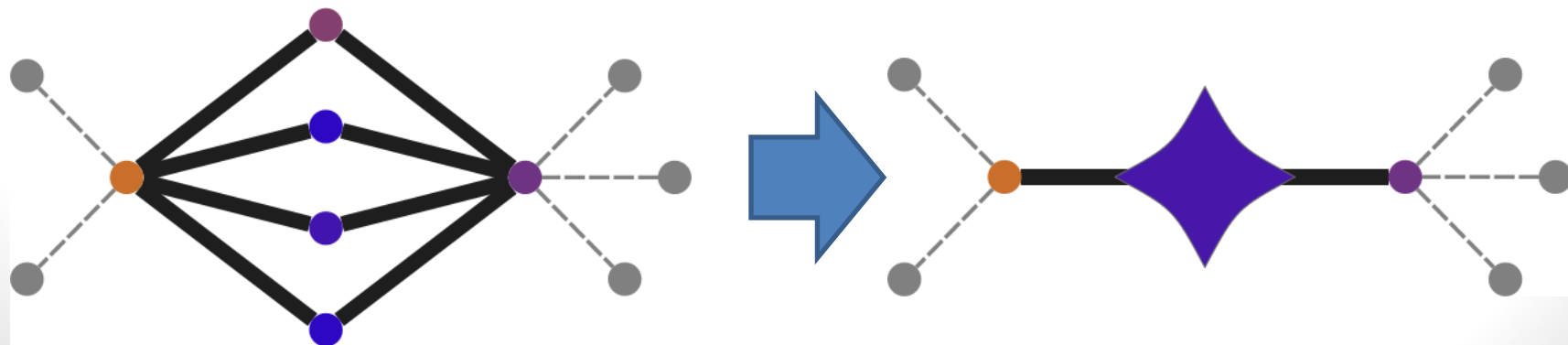
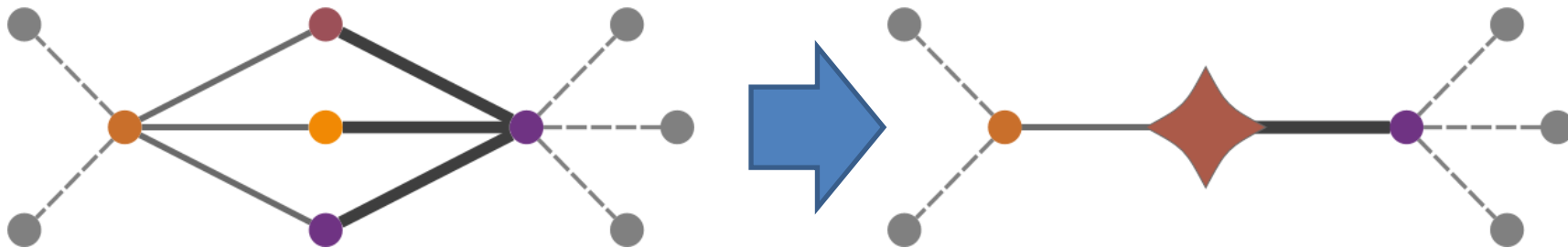
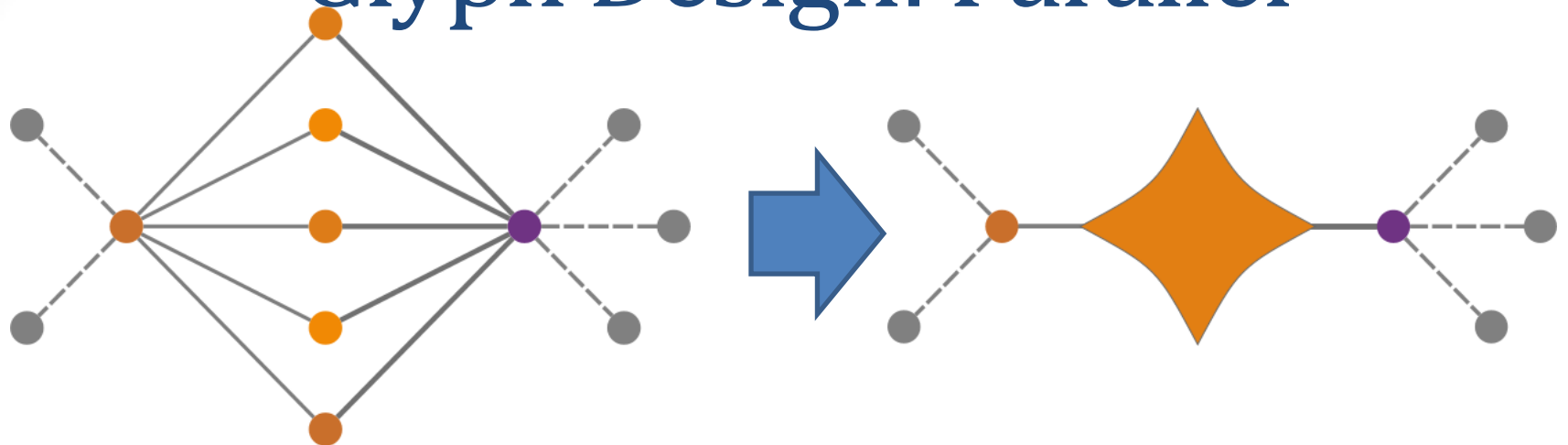
- Representative:  
    topology, count & attributes
- Easily distinguishable
- Easily comparable
- Allow overlaps



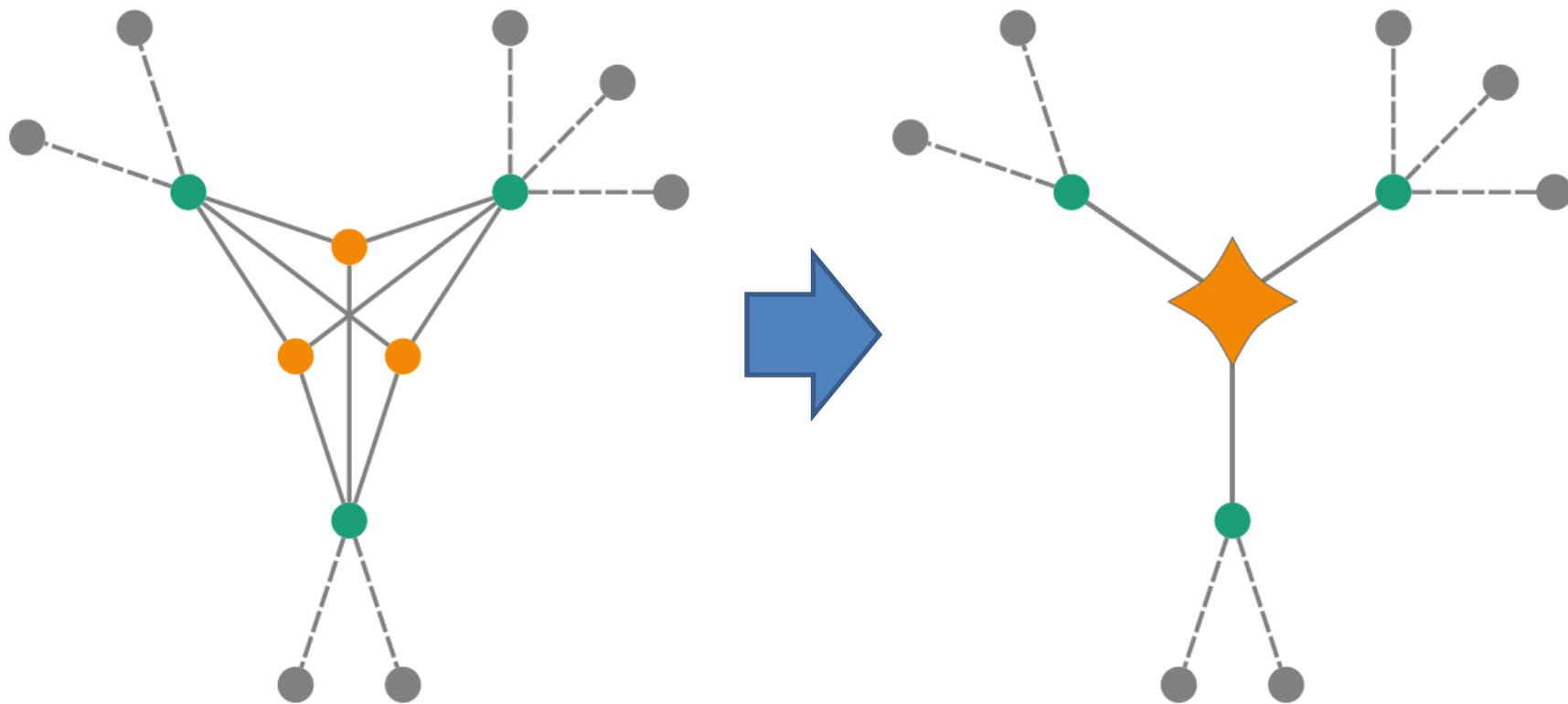
# Glyph Design: Fan



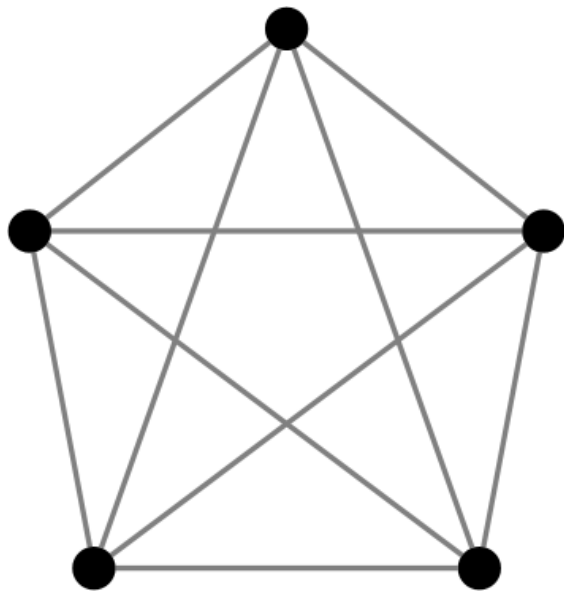
# Glyph Design: Parallel



# Glyph Design: General D-Parallel



# Cliques too!



# Interactivity

The screenshot displays a software interface with a 'Document Actions' menu at the top. The menu includes options like 'Refresh Graph', 'Fruchterman-Reingo', 'Lay Out Again', 'Dynamic Filters', and 'Graph Options'. Below the menu is a toolbar with icons for selection, zoom, and scale. The main area shows a graph with a central node labeled 'Theory' and a fan motif of 133 leaf vertices. A red semi-circle highlights the fan motif. A context menu is open over the 'Theory' node, showing options like 'Select All', 'Deselect All', 'Collapse Selected Groups', 'Expand Selected Groups', and 'Refresh Graph'. A yellow callout box points to the fan motif with the text: 'Fan motif: 133 leaf vertices with head vertex "Theory"'. The 'Expand Selected Groups' option in the context menu is highlighted by a mouse cursor.

Document Actions

Refresh Graph Fruchterman-Reingo Lay Out Again Dynamic Filters Graph Options

Zoom: Scale:

Theory

Select All  
Deselect All

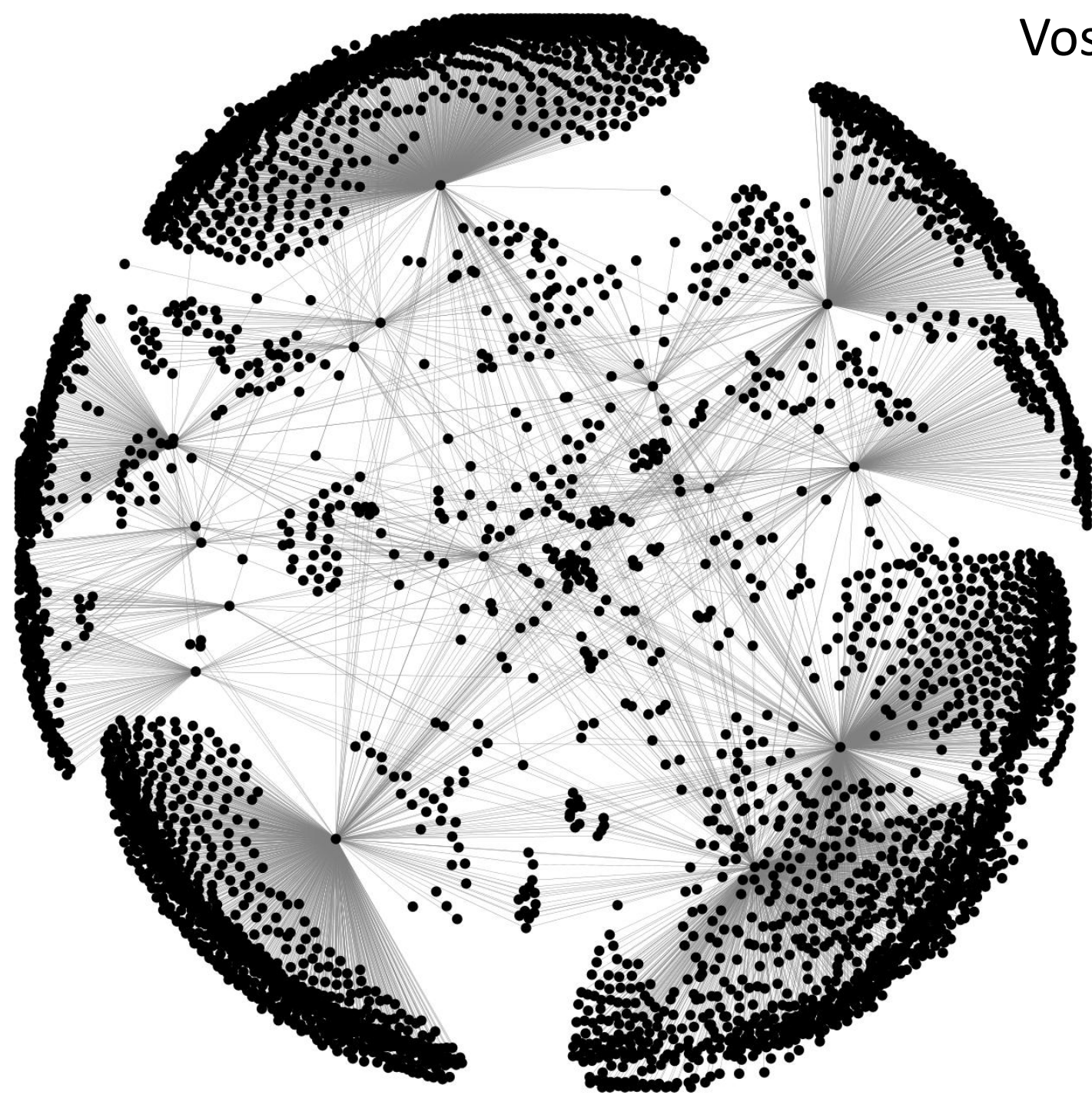
Fan motif: 133 leaf vertices with head vertex "Theory"

Collapse Selected Groups  
Collapse All Groups  
Expand Selected Groups  
Expand All Groups  
Select Groups Containing Selected Vertices  
Select All Groups  
Add Selected Vertices to Group...  
Remove Selected Vertices from Groups  
Remove Selected Groups  
Remove All Groups

Groups

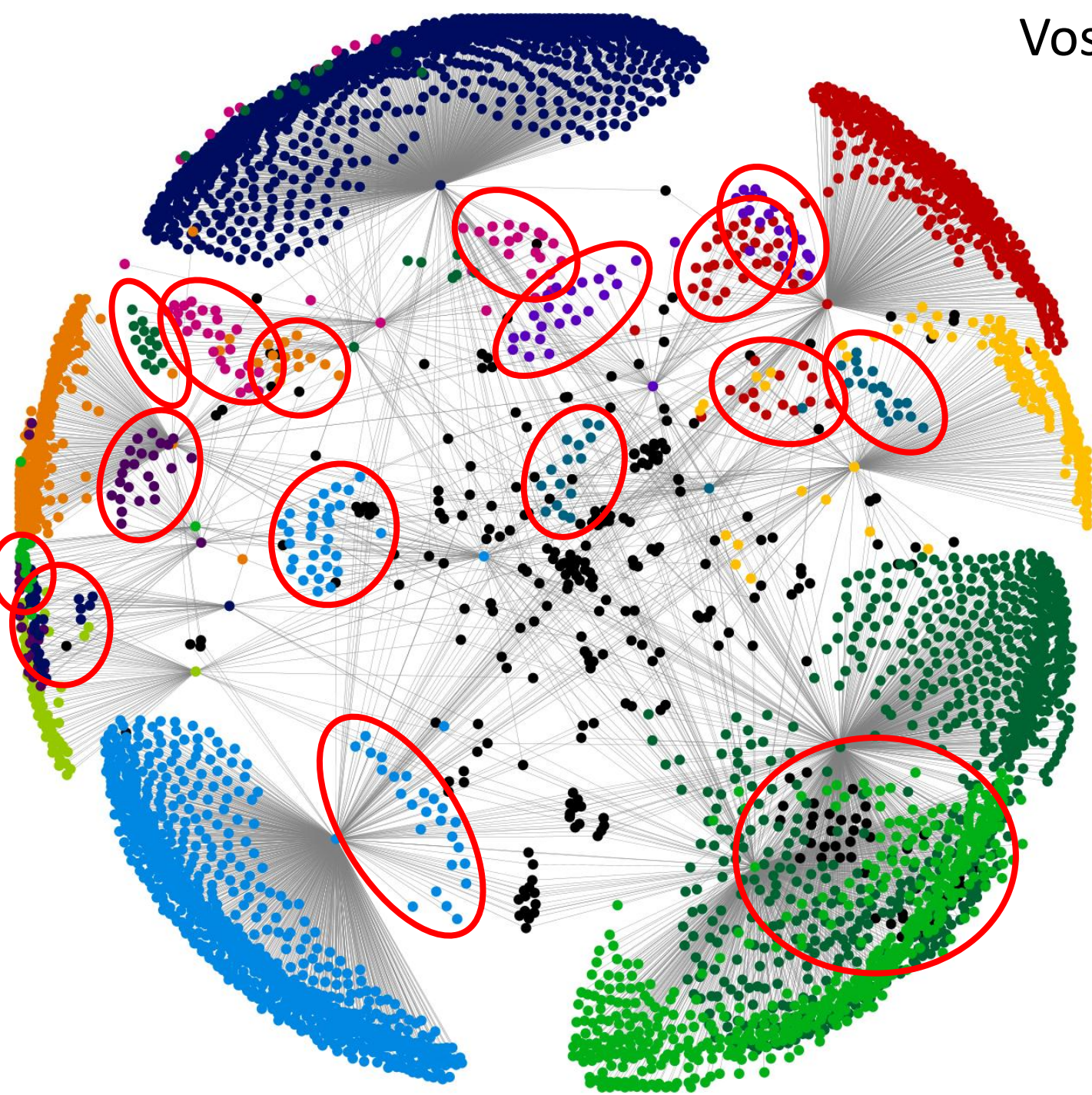
Refresh Graph Ctrl+R  
Lay Out Again Ctrl+L  
Lay Out Selected Vertices Again  
Lay Out Selected Vertices Again, Within Bounds  
Lay Out Visible Vertices Again  
Layout  
Dynamic Filters...  
Graph Options...  
Copy Image to Clipboard Ctrl+C  
Save Image to File

# Voson Web Crawl

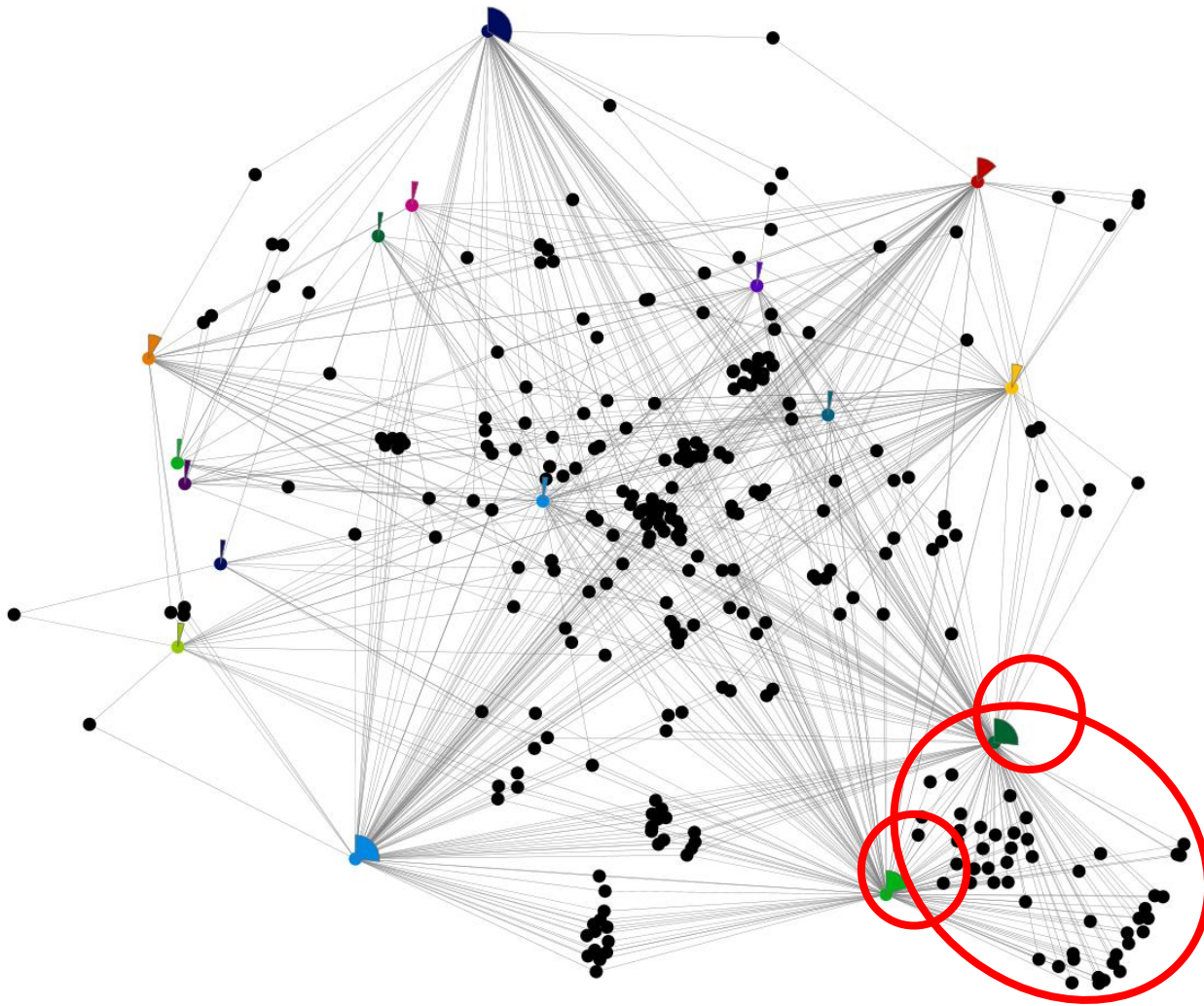




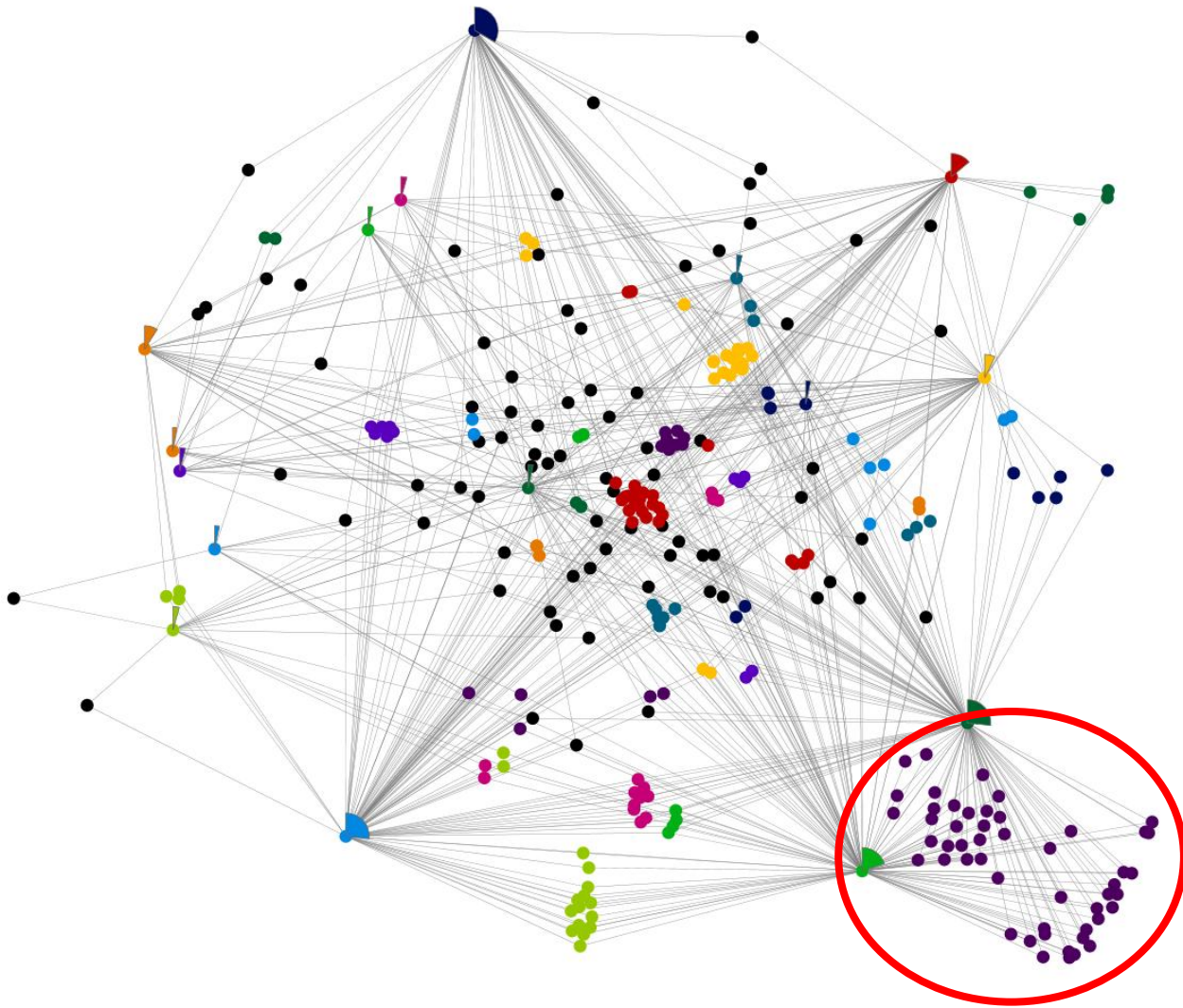
# Voson Web Crawl



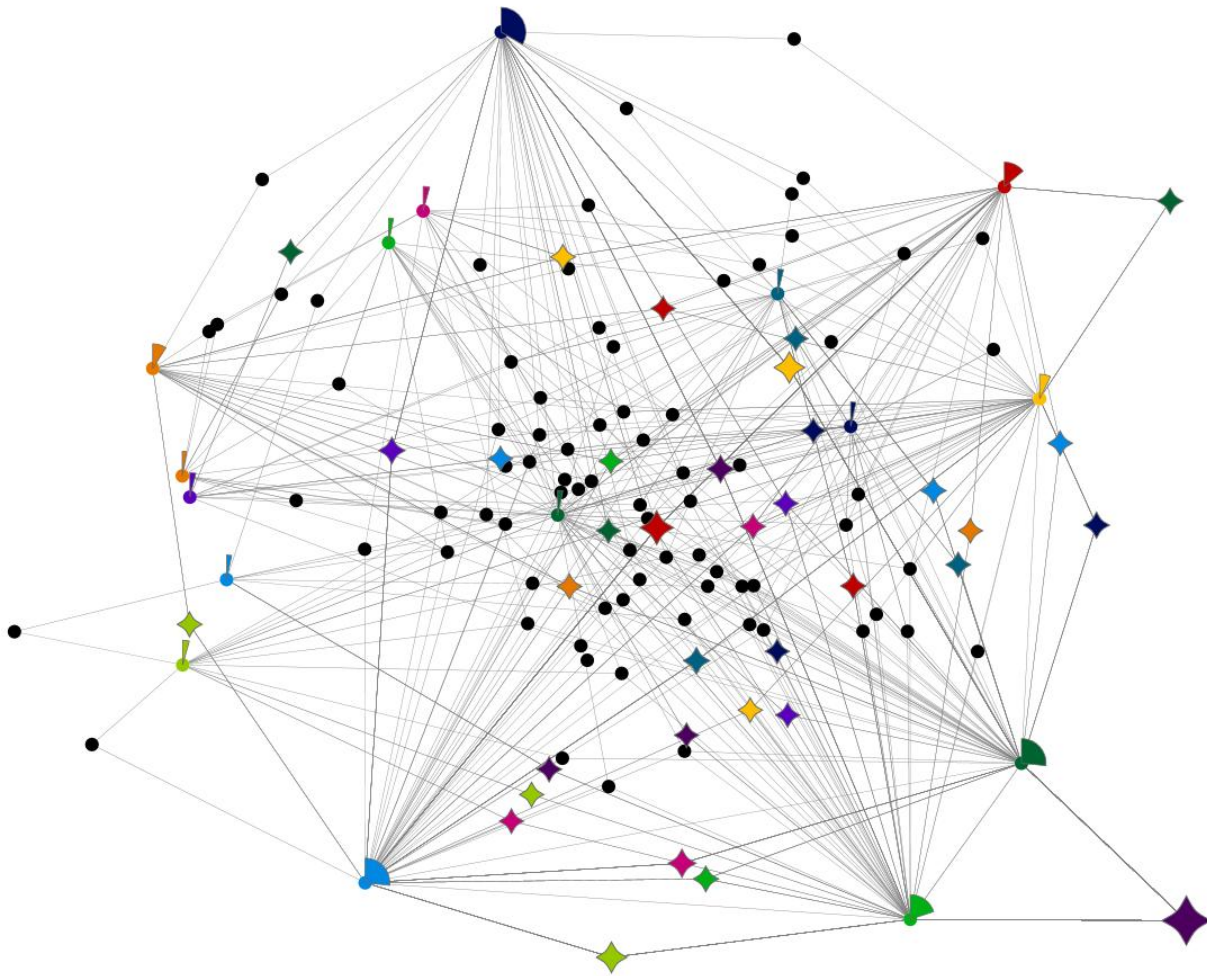
# Voson Web Crawl



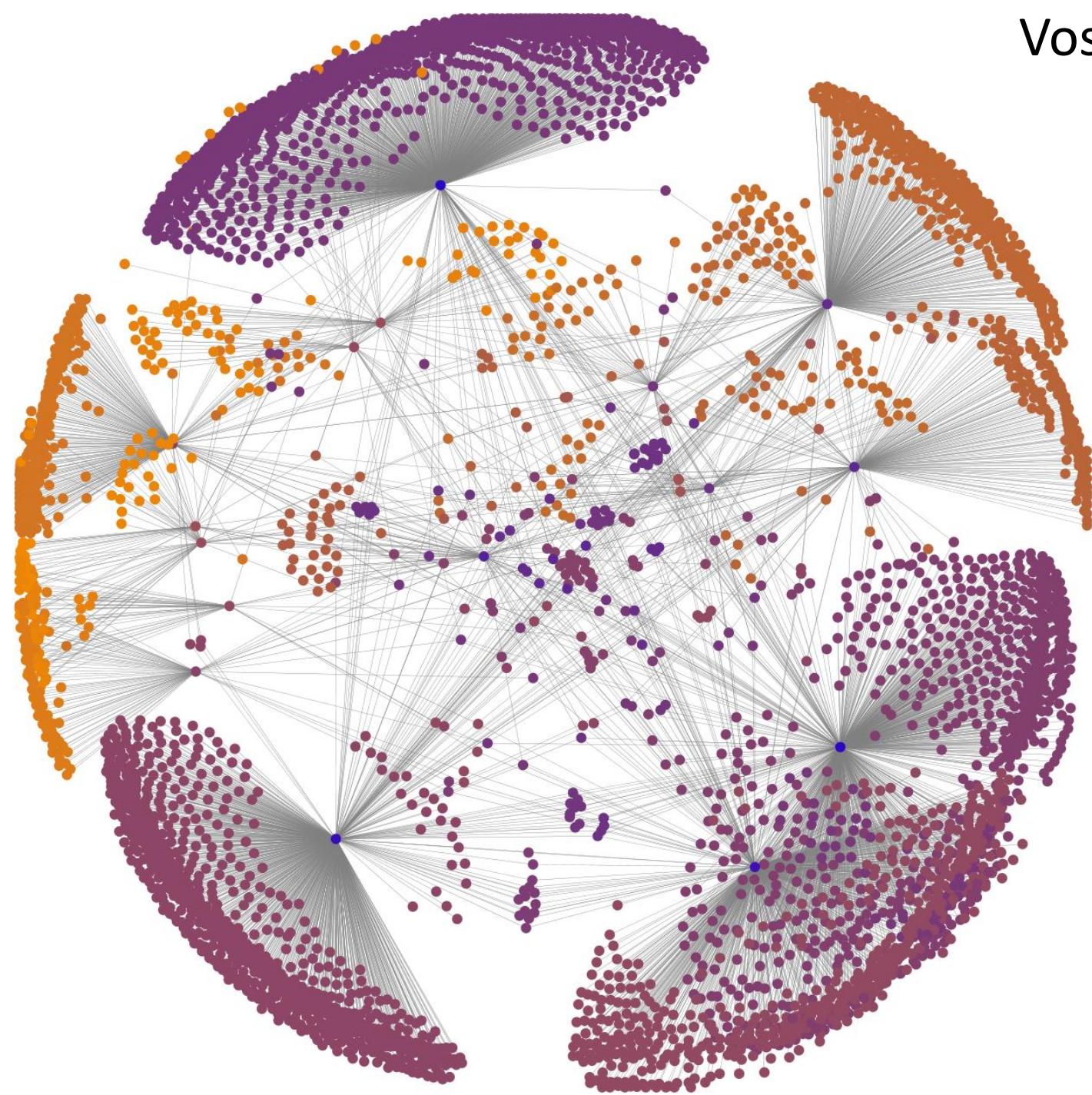
# Voson Web Crawl



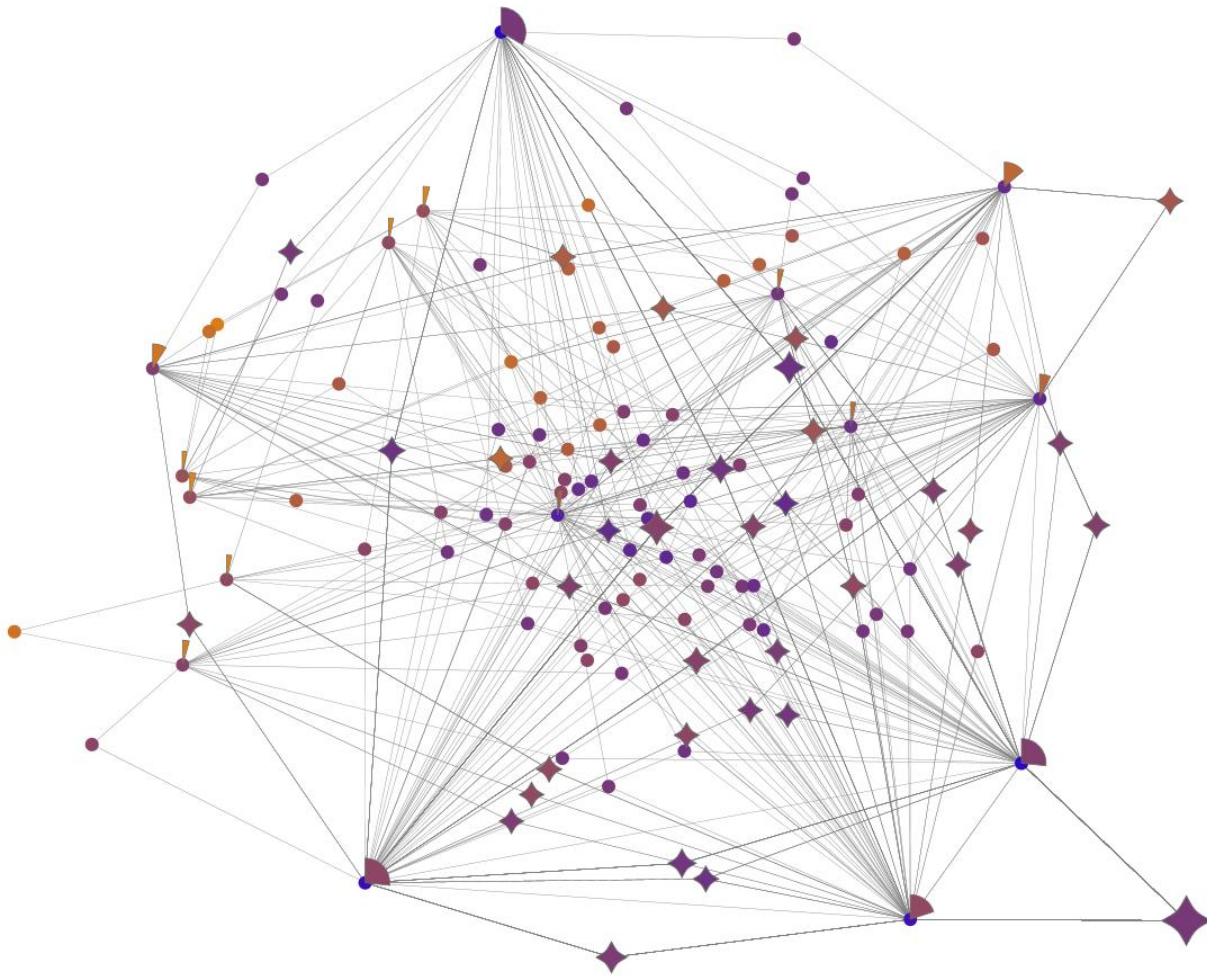
# Voson Web Crawl



# Voson Web Crawl



# Voson Web Crawl



# Quantifying Effectiveness

Metric (before $\Rightarrow$ after)	Lostpedia	VOSON
Number of nodes	513 $\Rightarrow$ 25	3958 $\Rightarrow$ 559
Number of edges	586 $\Rightarrow$ 40	4380 $\Rightarrow$ 765
Graph density	0.00446	0.00056
Fan motifs	4	16
2-parallel motifs	4	24
Fan sizes	7–247	17–852
2-parallel sizes	7–28	2–50
Node-node overlap	0.981 $\Rightarrow$ 0.983	0.709 $\Rightarrow$ 0.971

# User Impressions

*“I’m overwhelmed, ... this is like one of those vision tests at the eye doctor”*

*“Now I can see the central pages...[and] pairwise connections”*



# Discussion

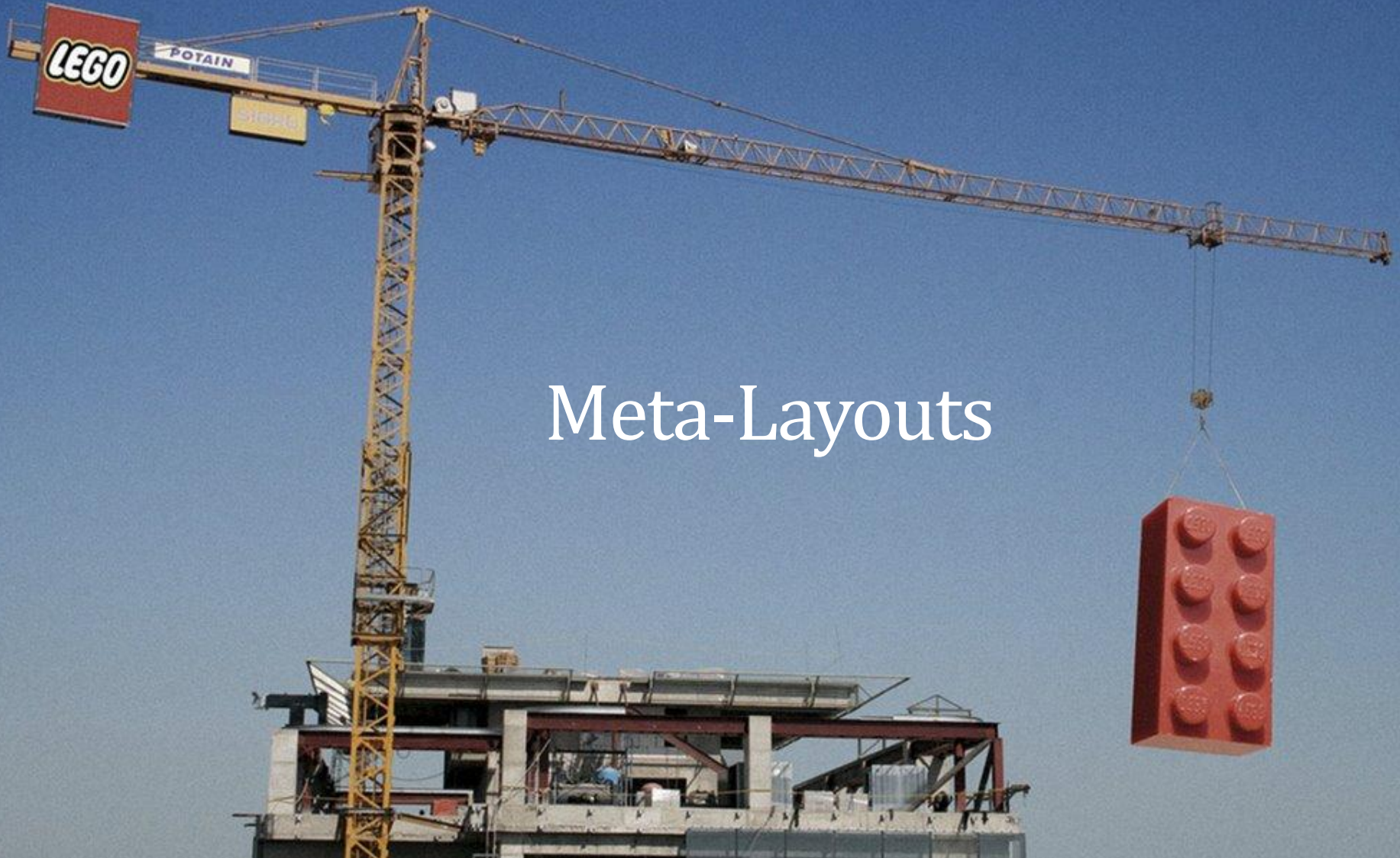
Motif simplification effective for

- Reducing complexity
- Understanding larger or hidden relationships

However

- Frequent motifs may not be covered
- Glyph design has tradeoffs

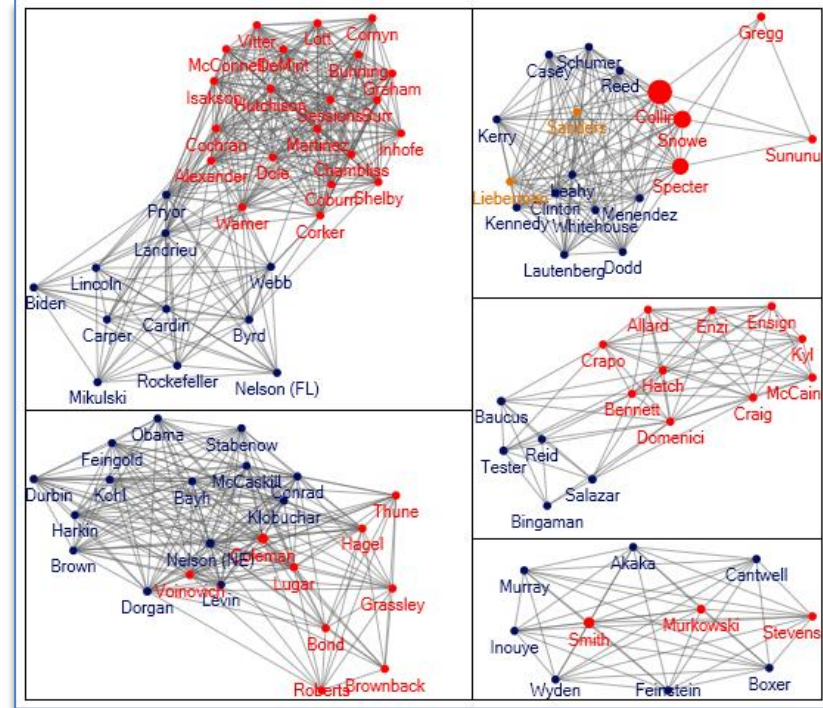
Details & algs. in Dunne & Shneiderman, HCIL TR 2012



# Meta-Layouts

# Meta-Layouts

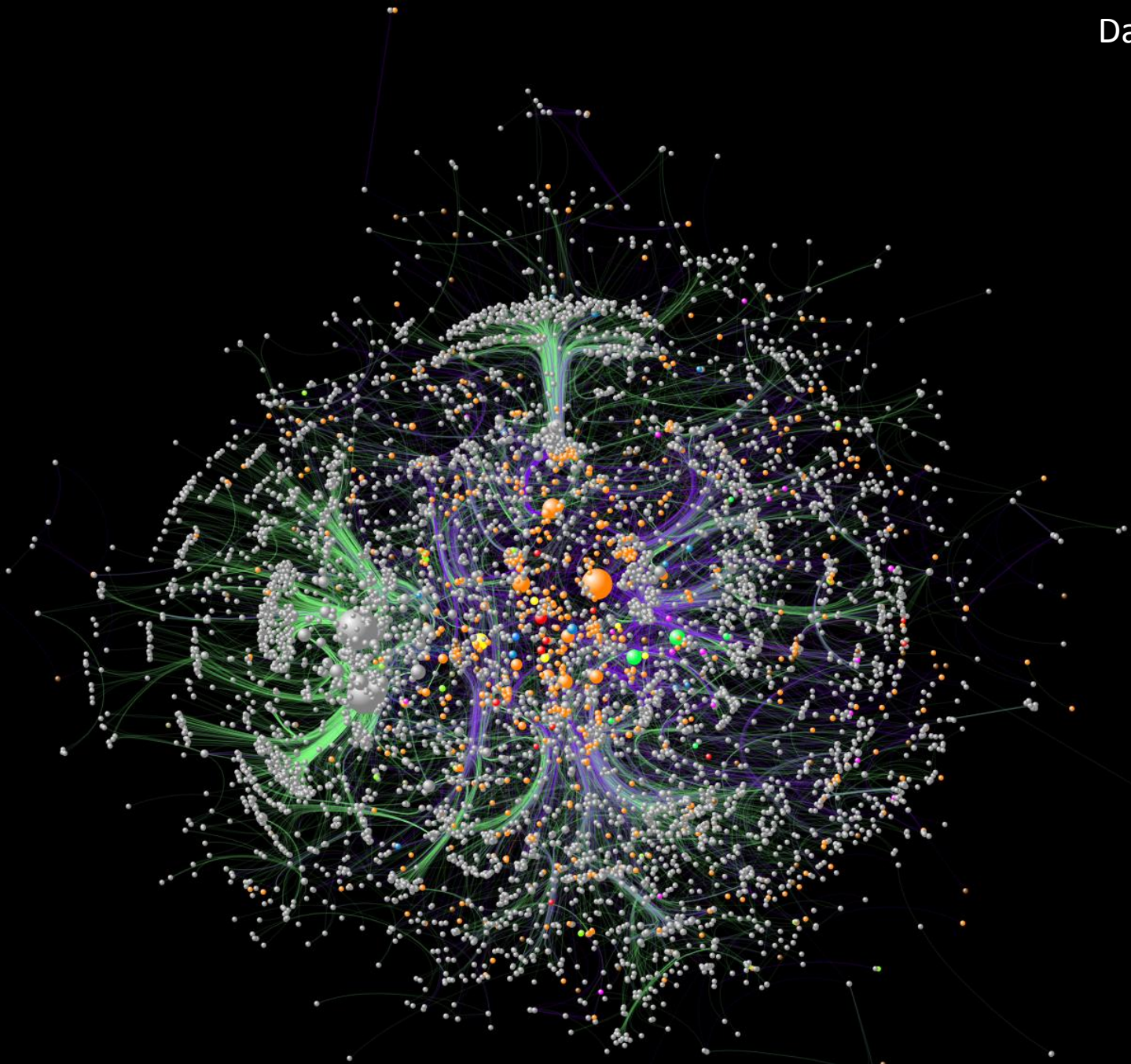
- Layout using groupings
  - Attributes
  - Topology
  - Manual



Rodrigues et al., 2011

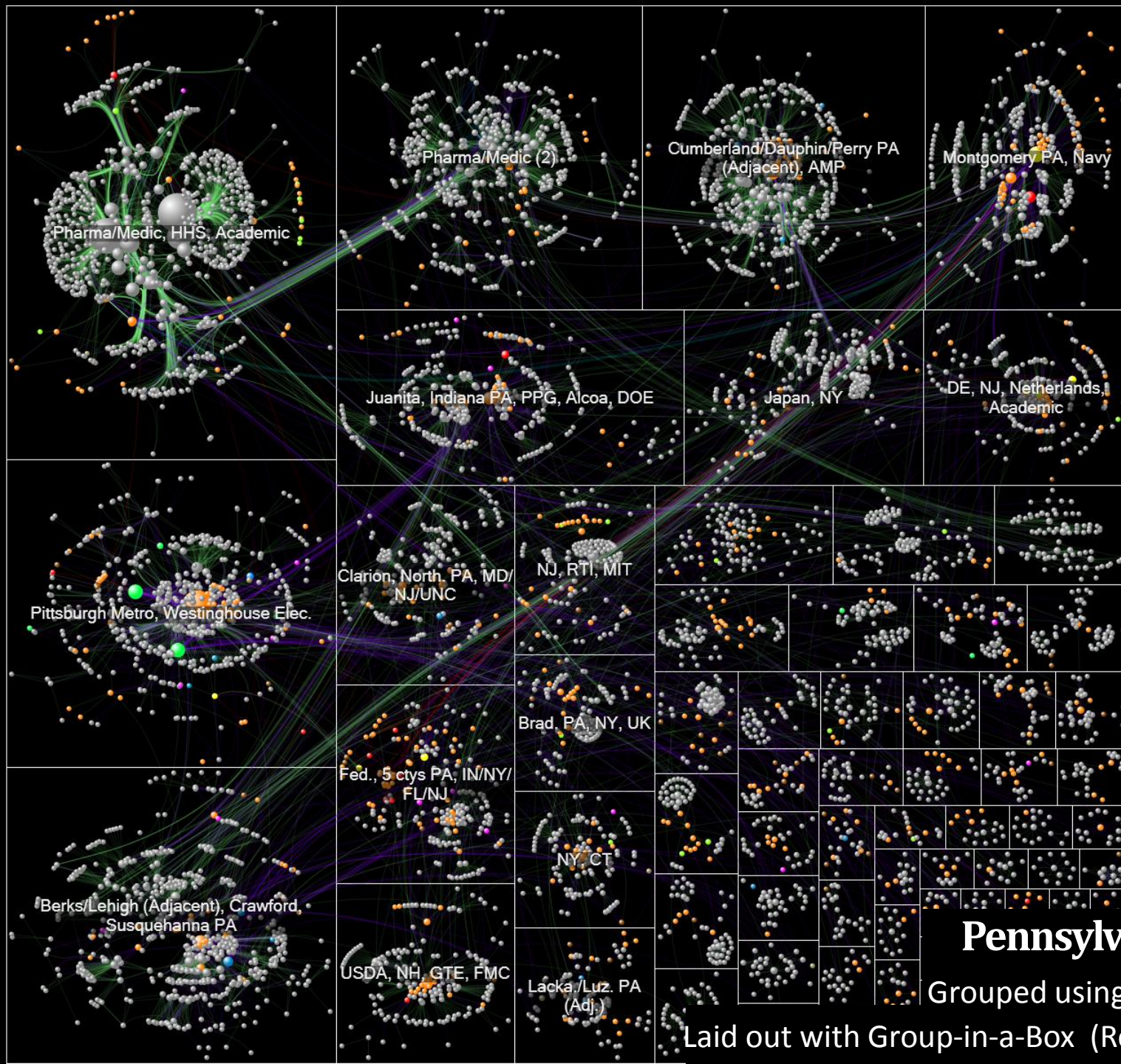
Data: Scott Dempwolf

Image: Cody Dunne



**Pennsylvania Innovation**

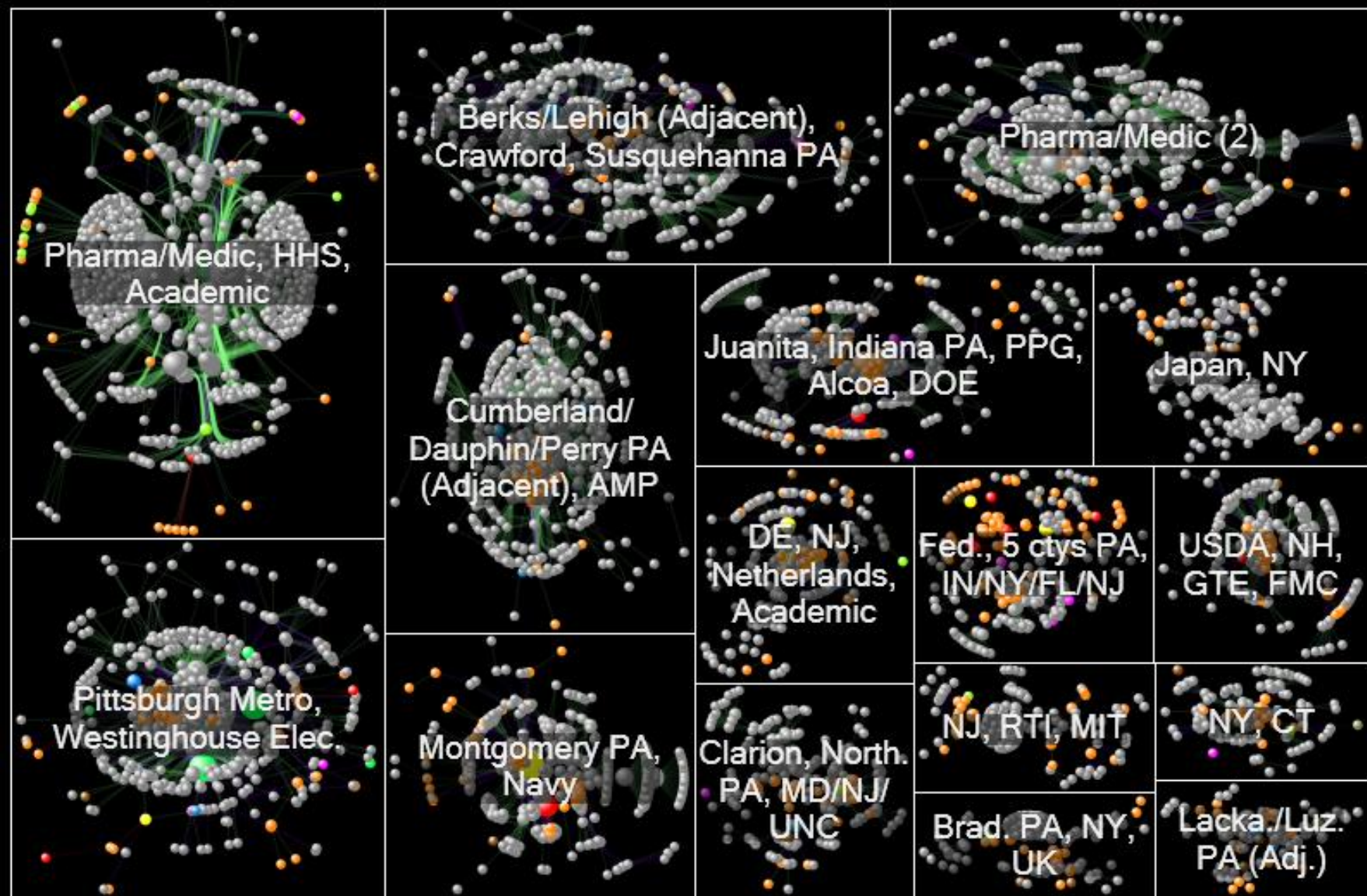
Data:  
Scott Dempwolf  
Image:  
Cody Dunne



## Pennsylvania Innovation

Grouped using Clauset et al. (2004)

Laid out with Group-in-a-Box (Rodrigues et al., 2011)

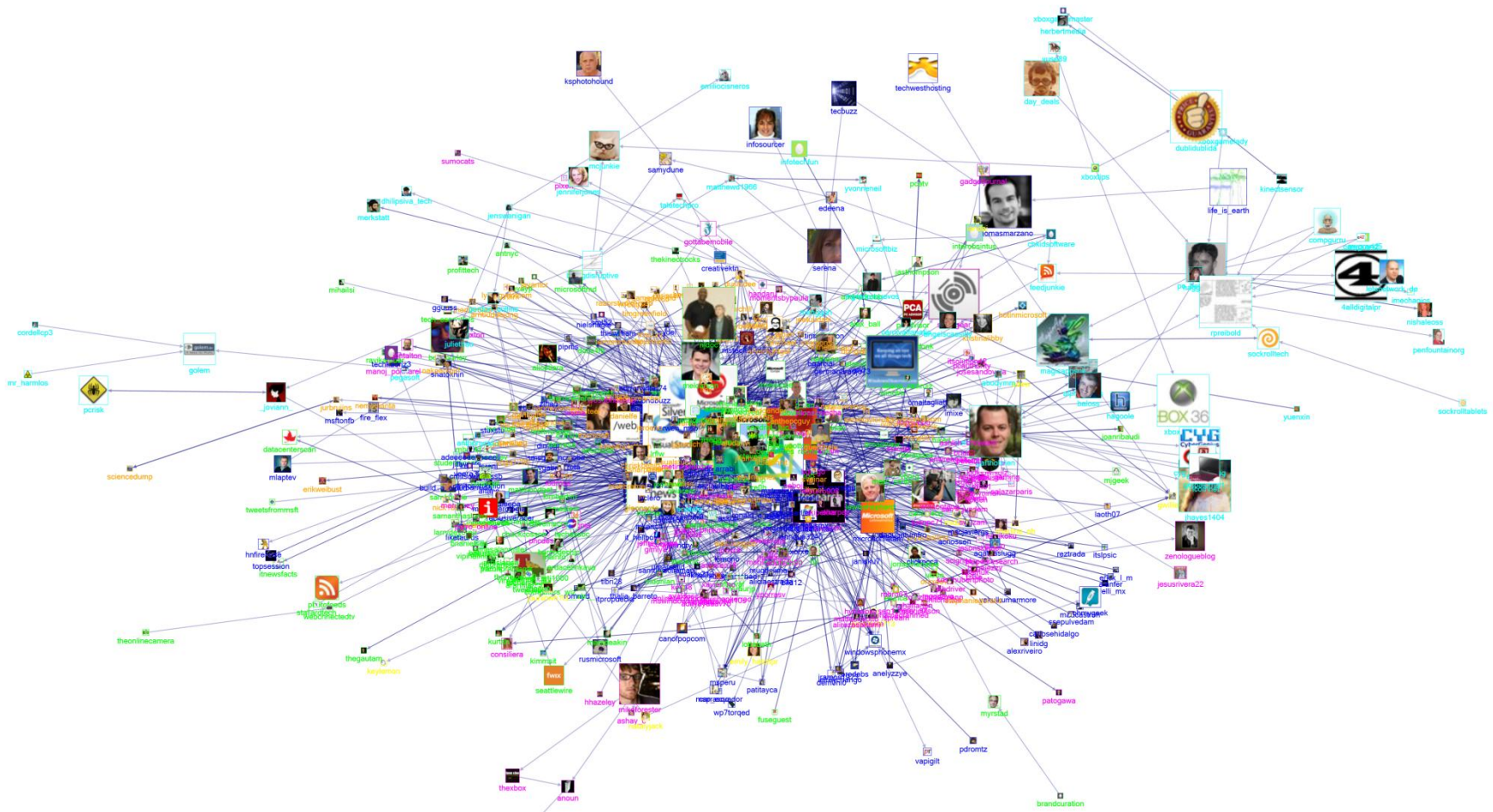


## Pennsylvania Innovation

Largest groups and no inter-group edges

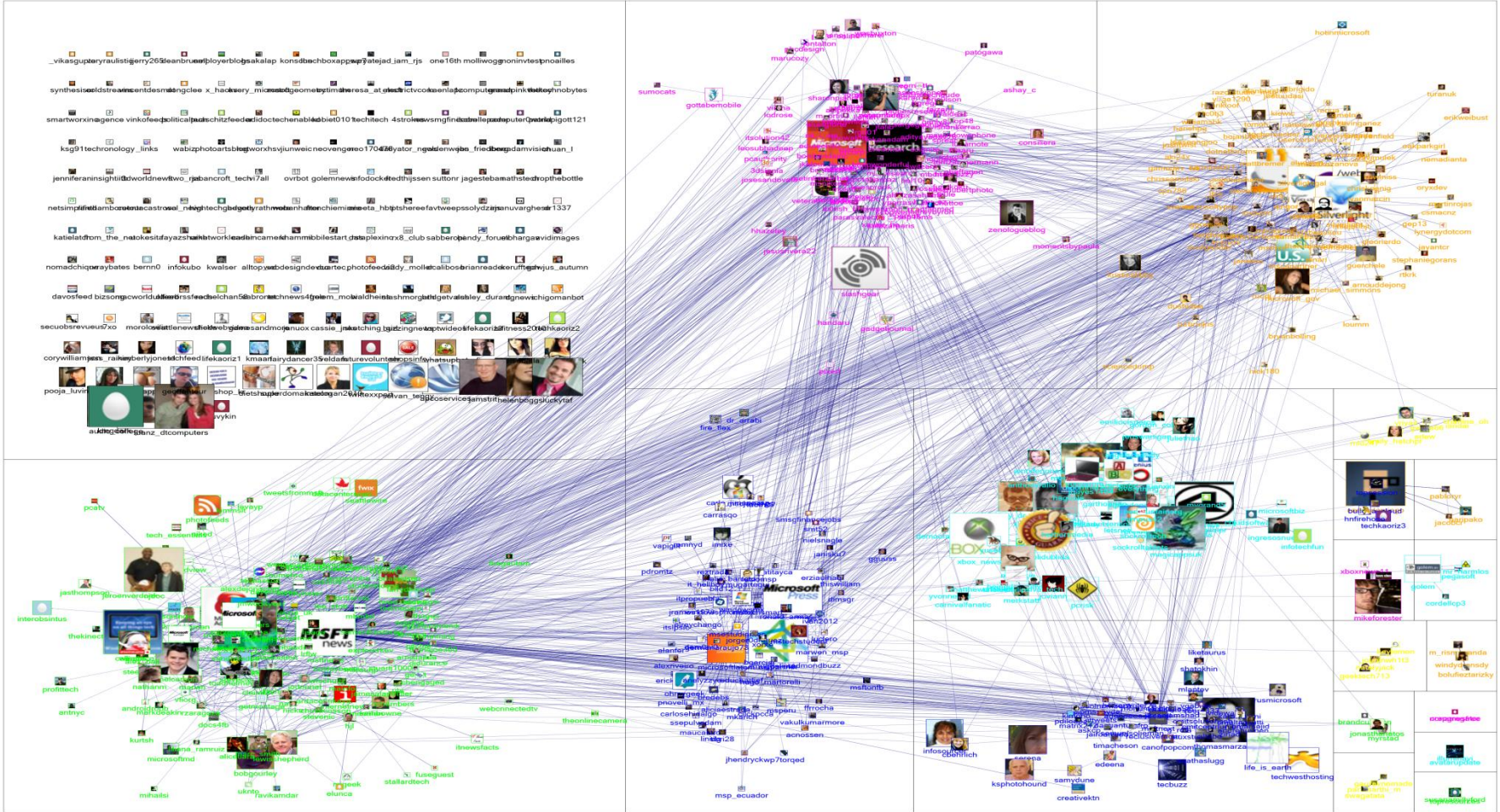
Data: Scott Dempwolf

Image: Cody Dunne



# Clustered Twitter Network

Source: Rodrigues et al., 2011



# Group-in-a-Box Layout

Source: Rodrigues et al., 2011



# Current Meta-Layouts

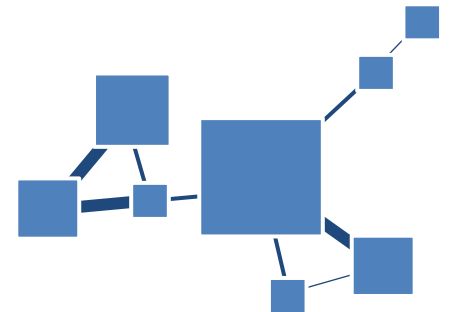
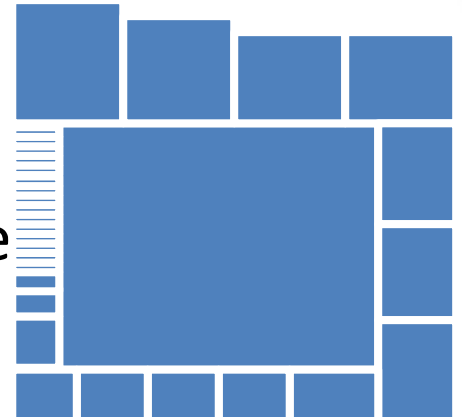
- Poorly show ties (Rodrigues et al., 2011)
  - Long ties
  - Group arrangement
  - Aggregate relationships

**OR**

- Poorly show nodes & groups (Noack, 2003)
  - Require much more space
  - Harder to see groups

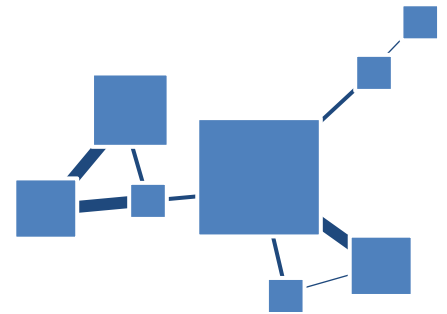
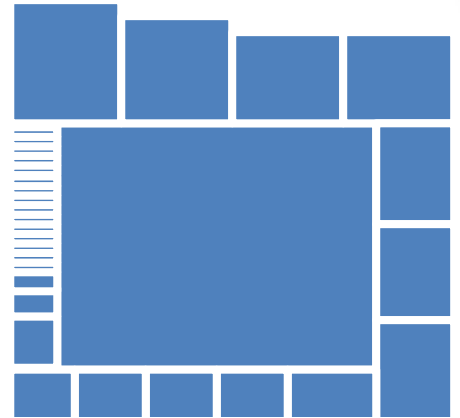
# Upcoming Meta-Layouts

- Donut layout
  - See topology better, slight space increase
  - Extension of Tu & Shen, 2007
- Group-aware force-directed layout
  - See topology well, at the cost of space
- Space-filling force-directed layout
  - Balances space and topology
  - Extension of Wood & Dykes, 2008

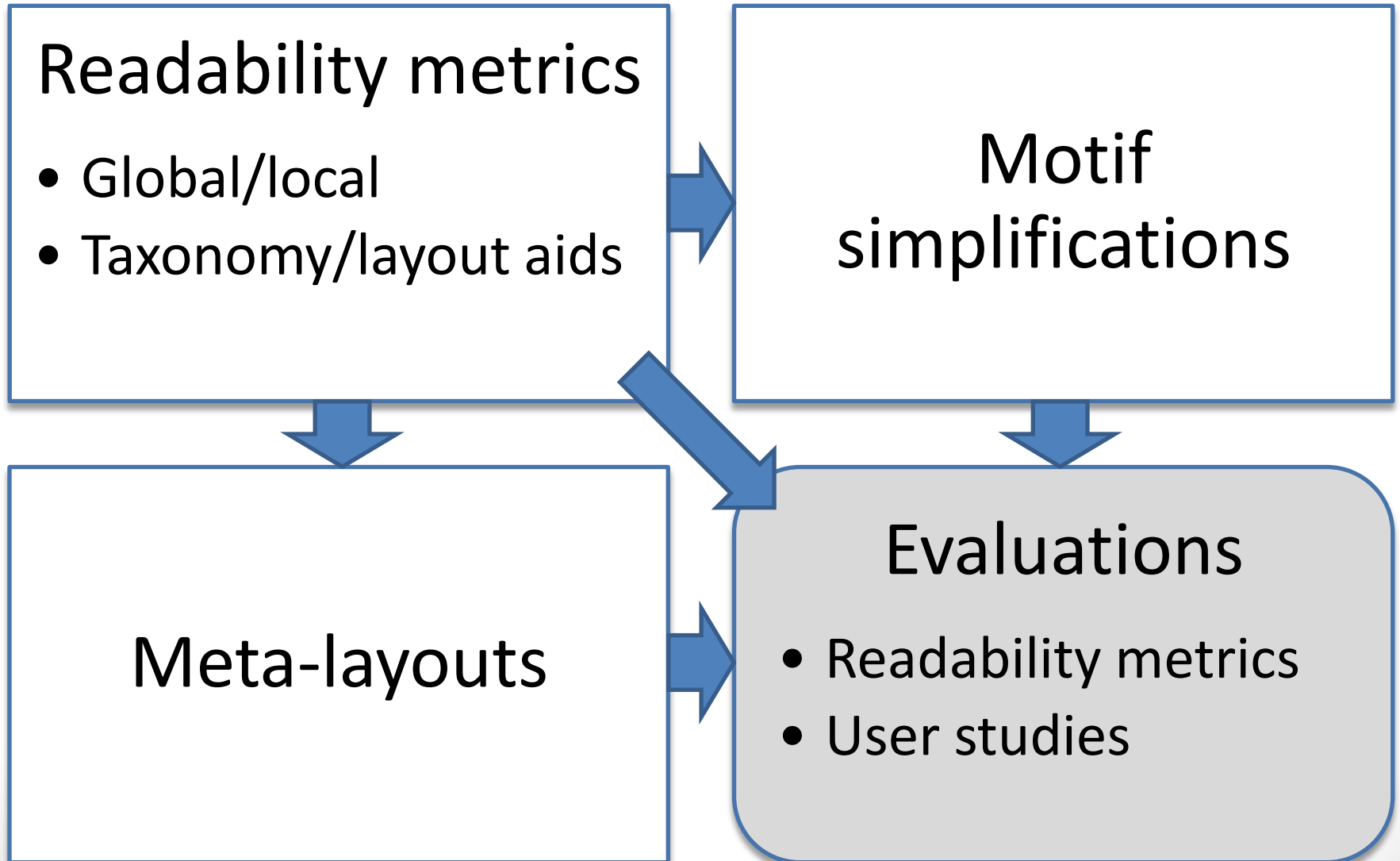


# Meta-layouts Good For...

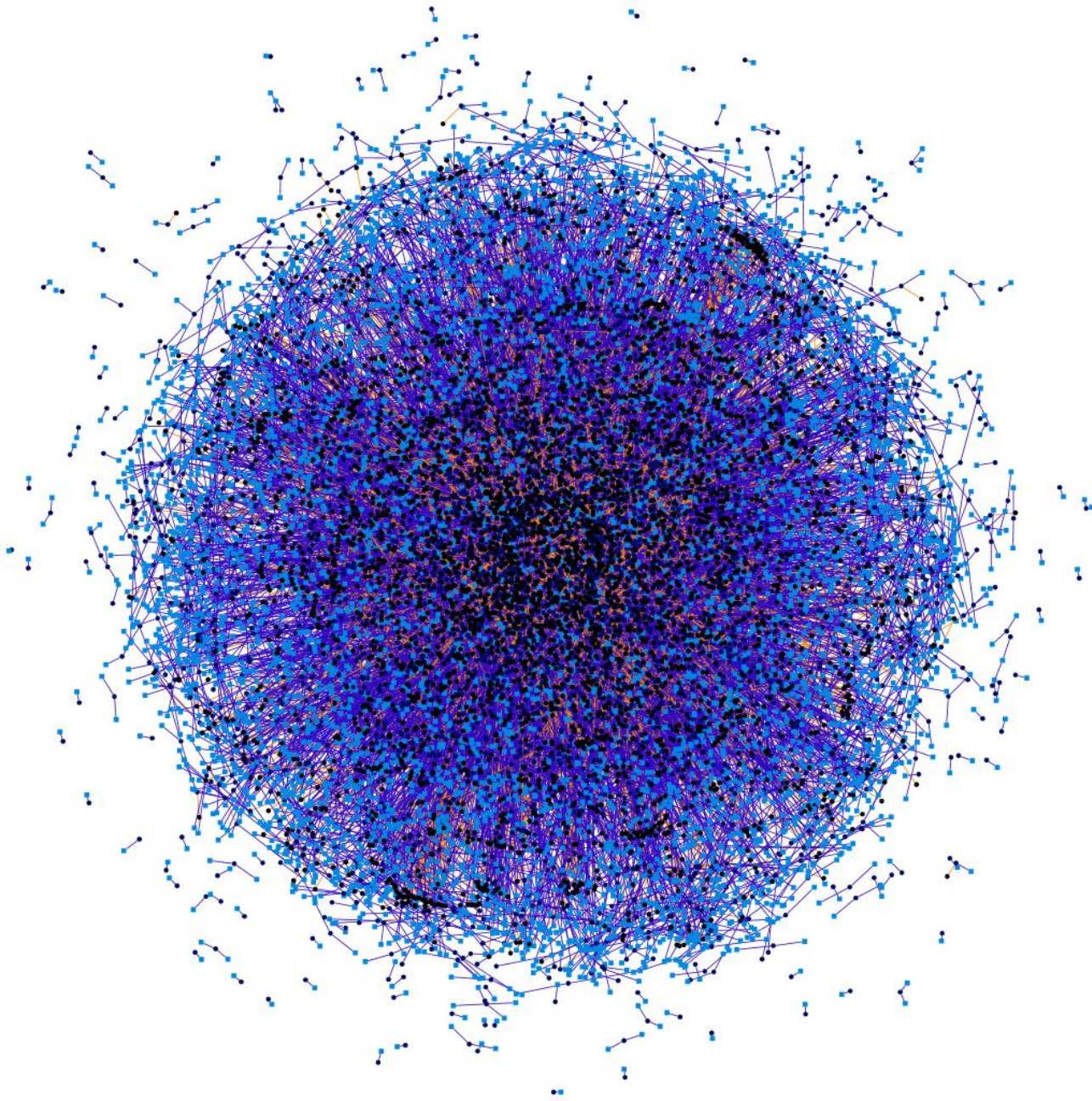
- Large or high density networks
- Highlighting hidden relationships
- Recursive nesting



# Better Node-Link Visualizations



# We still have some concerns...



Networks can be

- Large & complex
- Multivariate
- Heterogeneous

Analysis can take

- Many sessions
- Many users

# Beyond Node-Link Visualizations

# GraphTrail

- Aggregation
- Drag-and-drop interactions
- Integrated exploration history



# Papers

Chart type: Bar Chart X

Expand Paper to (+): Paper +

<Description>

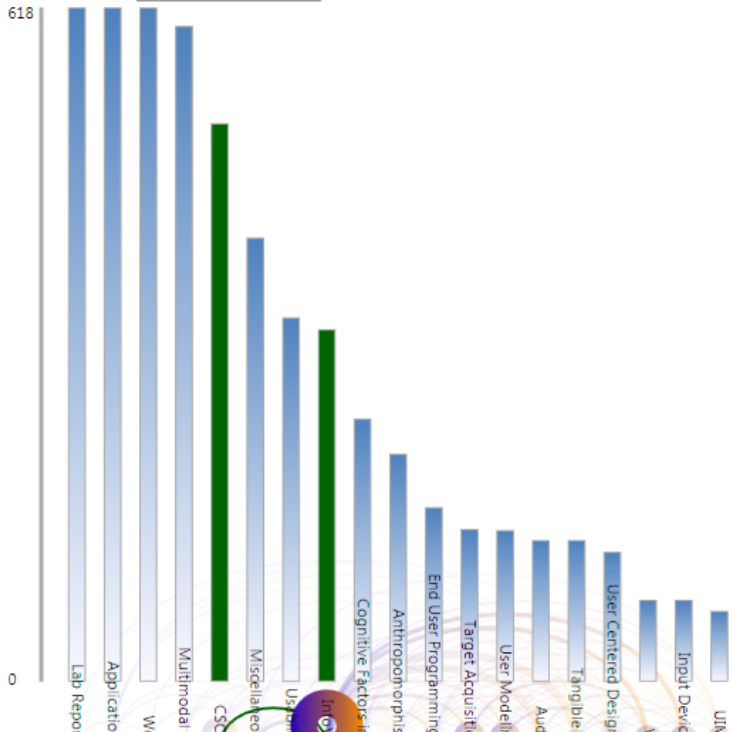
Unique visible Papers: 4073 Papers in chart: 4073 Paper groups: 19/19 Export

Duplicate visible Papers: 5514 Papers in graph: 4073 20 +20 All Group

Group nodes by: topic\* Edge type: cites (Paper=>Paper)

Size nodes by: node count Size edges by: edge count

Sort nodes by: Size



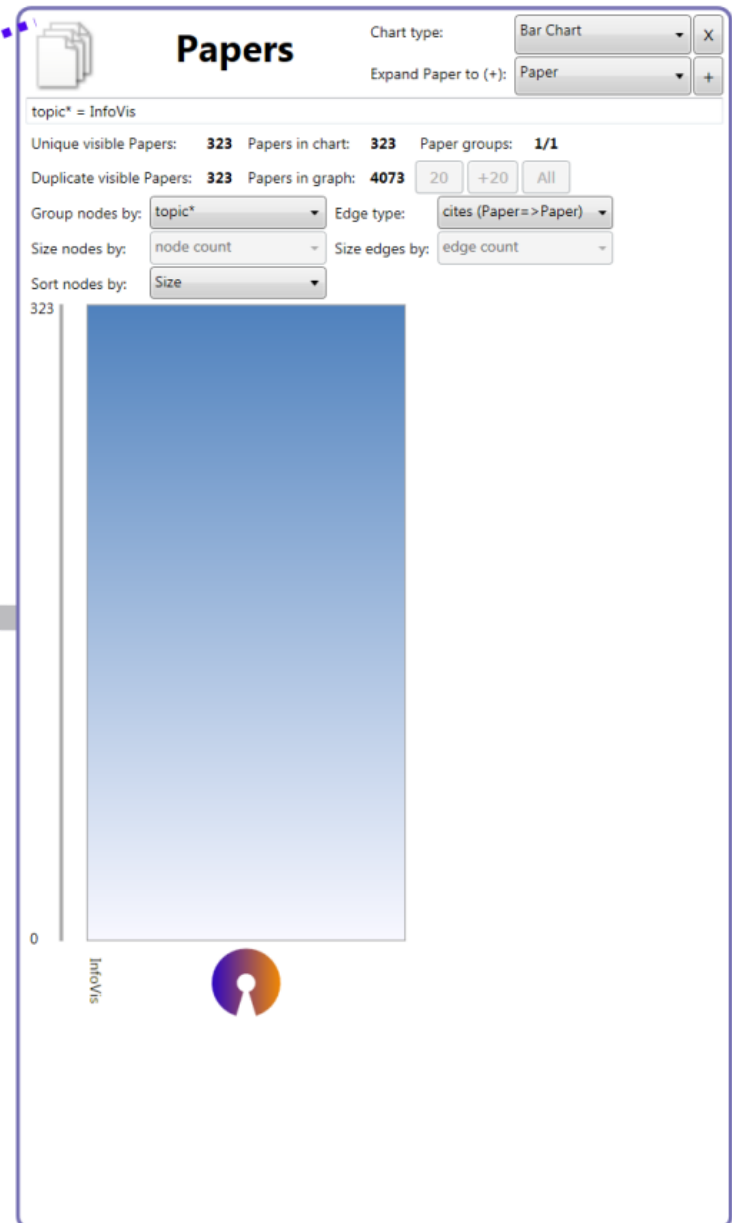
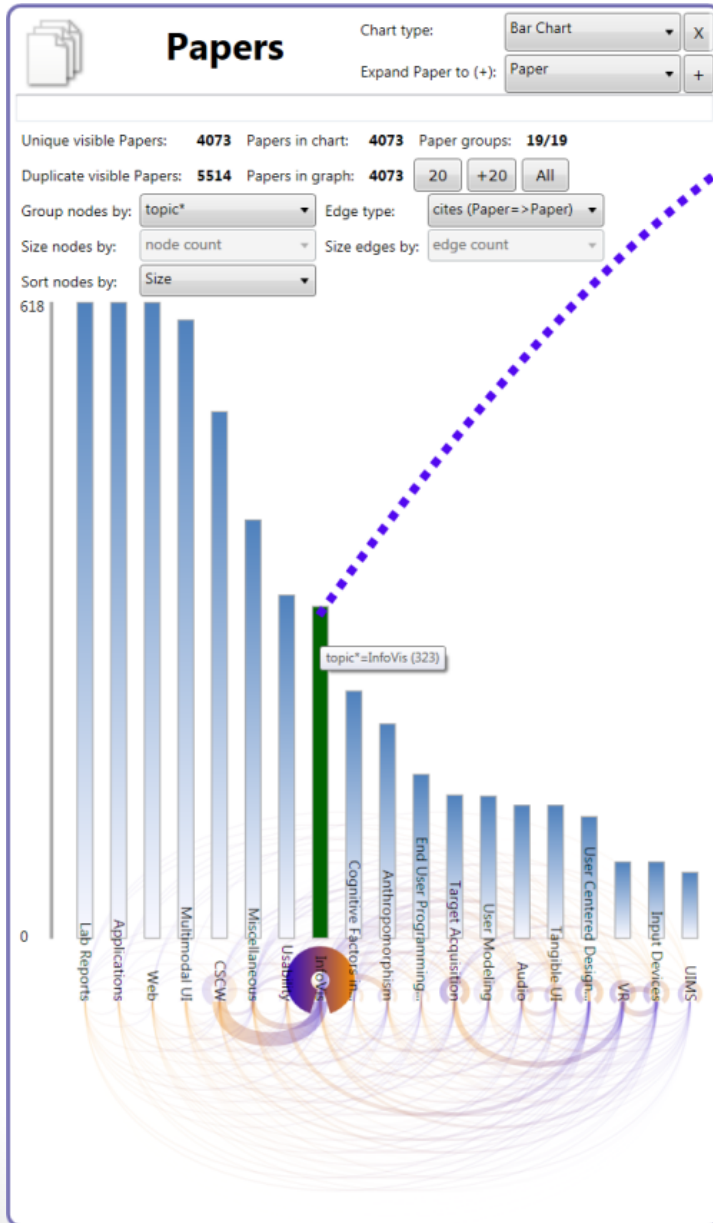
topic\*=InfoVis->CSCW - cites (Paper=>Paper). Edges: 27, Connected Nodes: 45



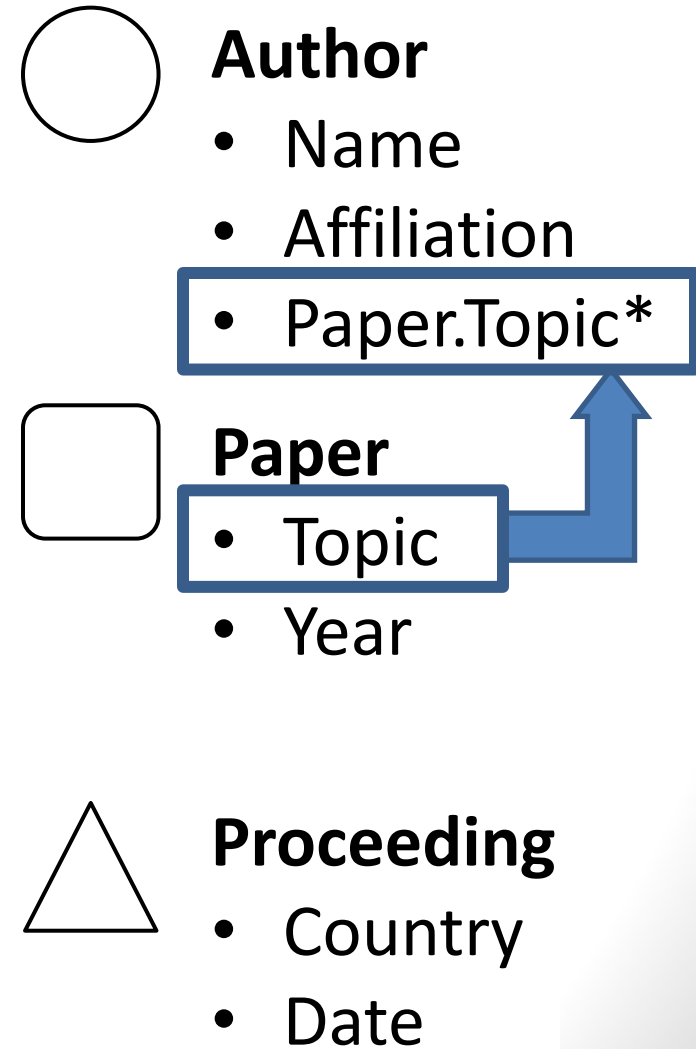
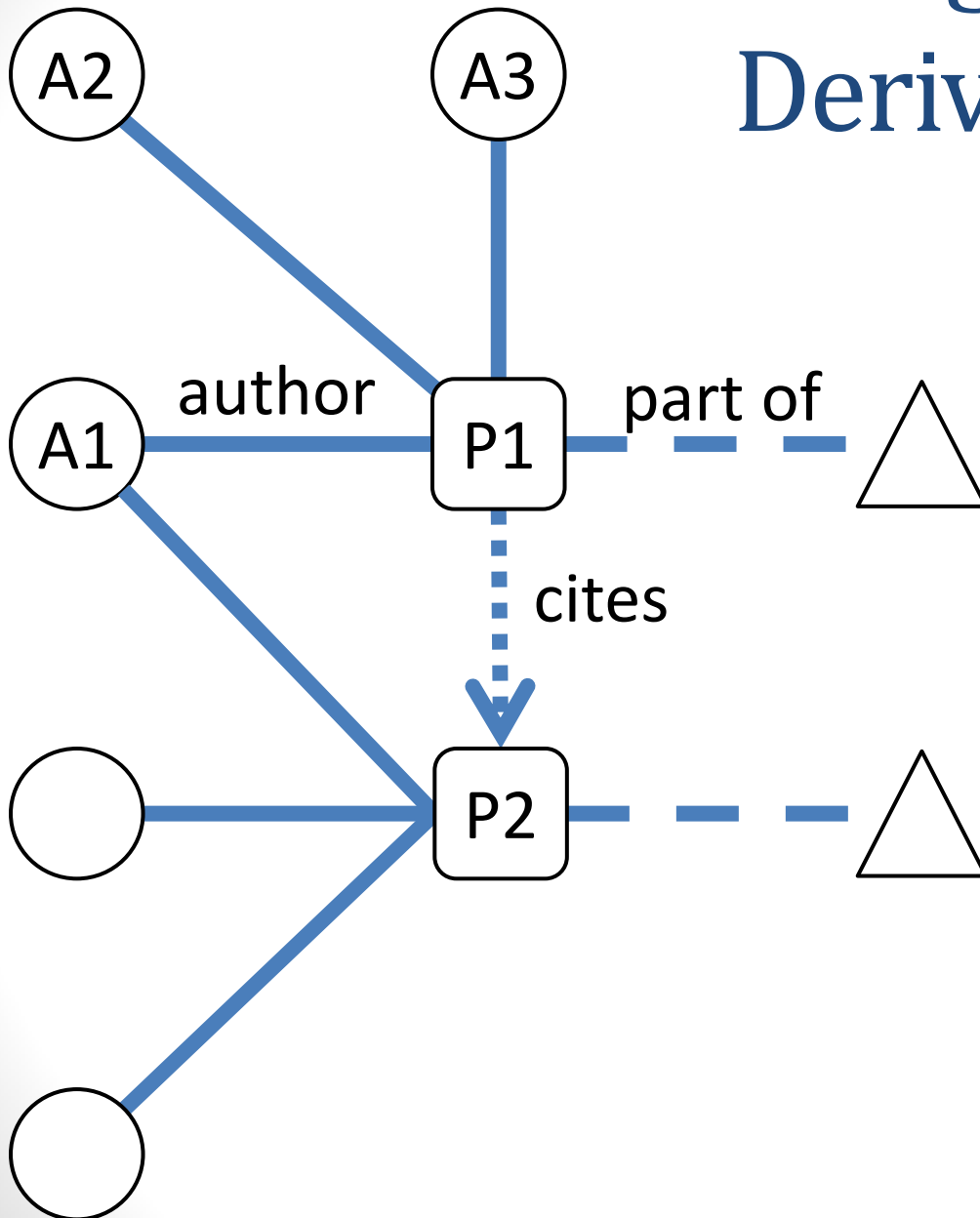
# GraphTrail Demo

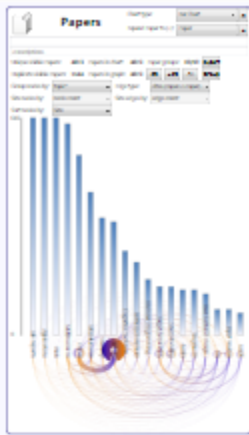


# Design- Drag & Drop Interaction



# Design-Pivoting & Derived Attributes





# Design-Visual Exploration History

# Lab Study

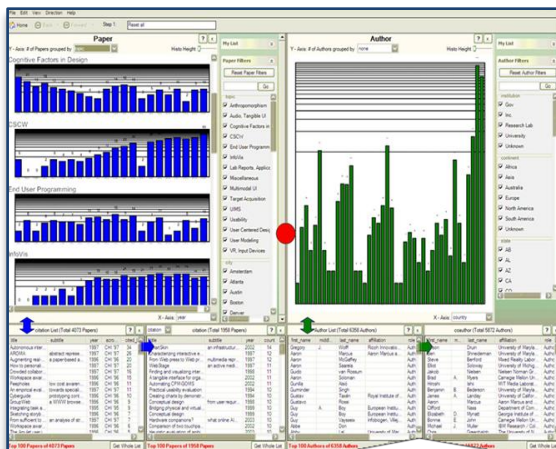
- Can GraphTrail make the same findings as other tools?
- Can new users make findings?
- Can new users understand the exploration history?

# Lab Study

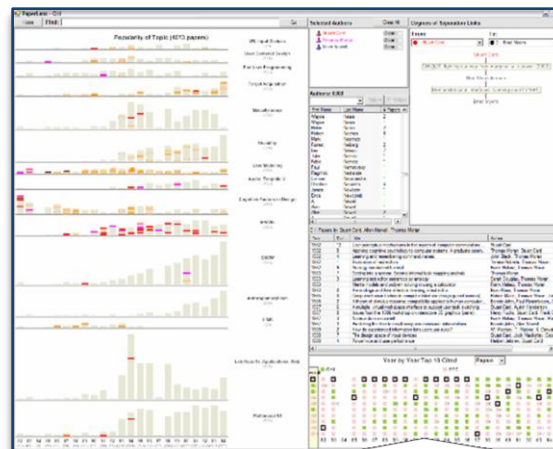
- Can GraphTrail make the same findings as other tools?

Yes, and more!

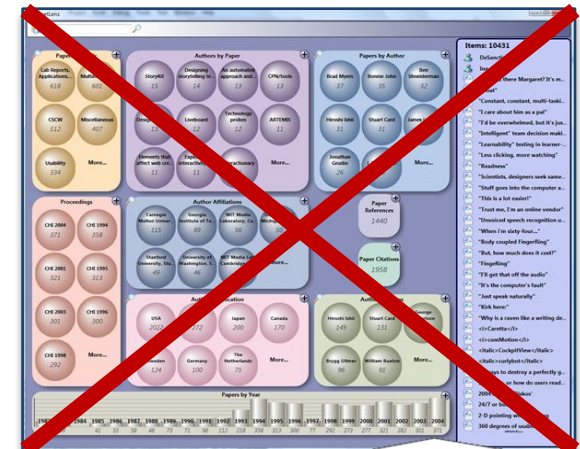
*“Find all papers written by all Japanese authors”*



NetLens



PaperLens



FacetLens

# Lab Study–Exploration

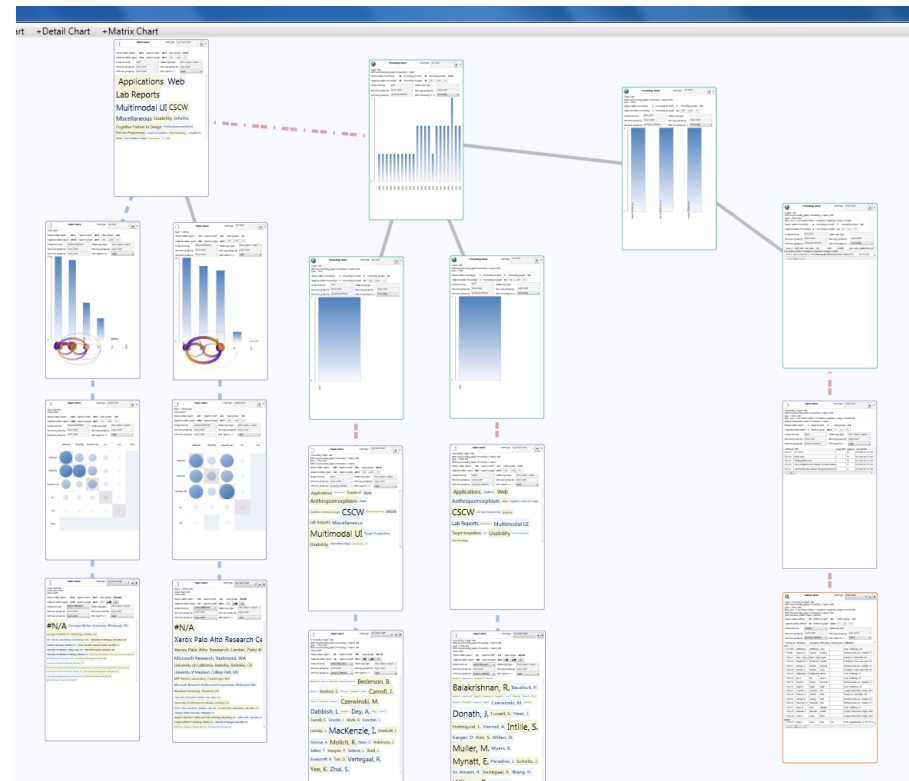
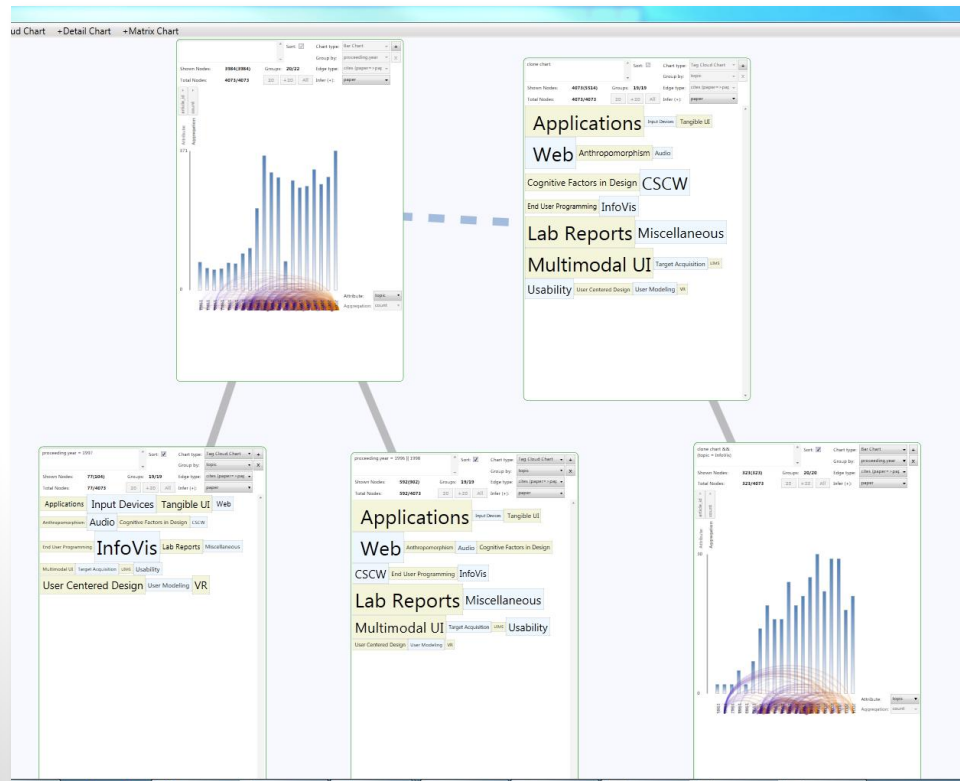
Can new users make findings?

*“What can you tell me about HCI research in Georgia?”*



# Lab Study–History

Can new users understand the exploration history?  
Yes, and often motivation too!



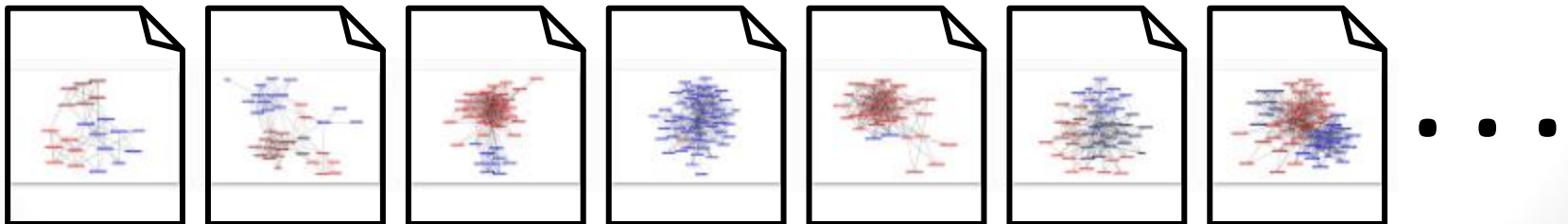
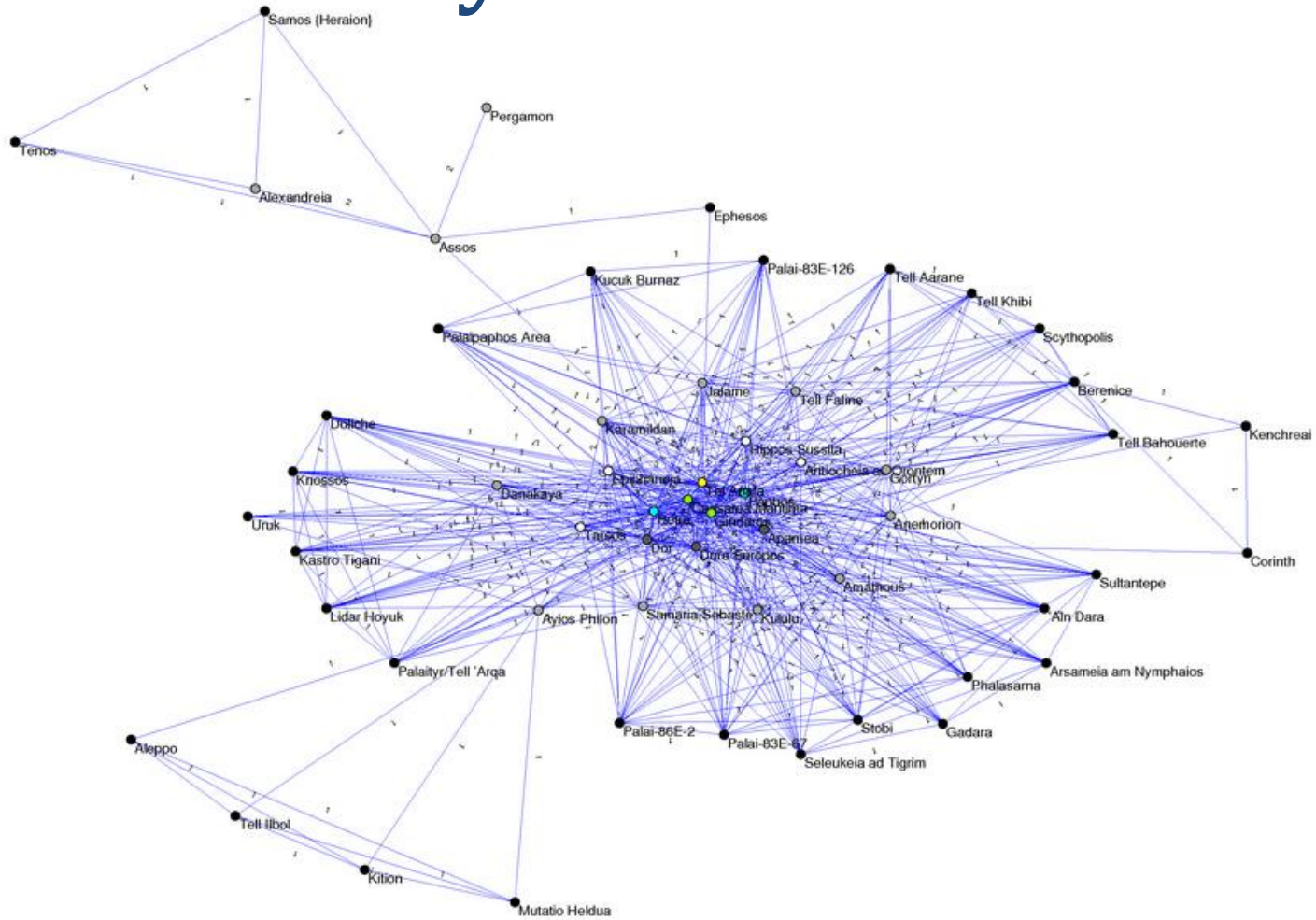
# Field Study With Archaeologists

“How were Iron-Age communities integrated into the political and economic structure of the Roman Empire?”

“How were urban social hierarchies within the Roman provinces structured and articulated?”

0 3.5 7 14 21 28 Kilometers

# Field Study–Current Practice



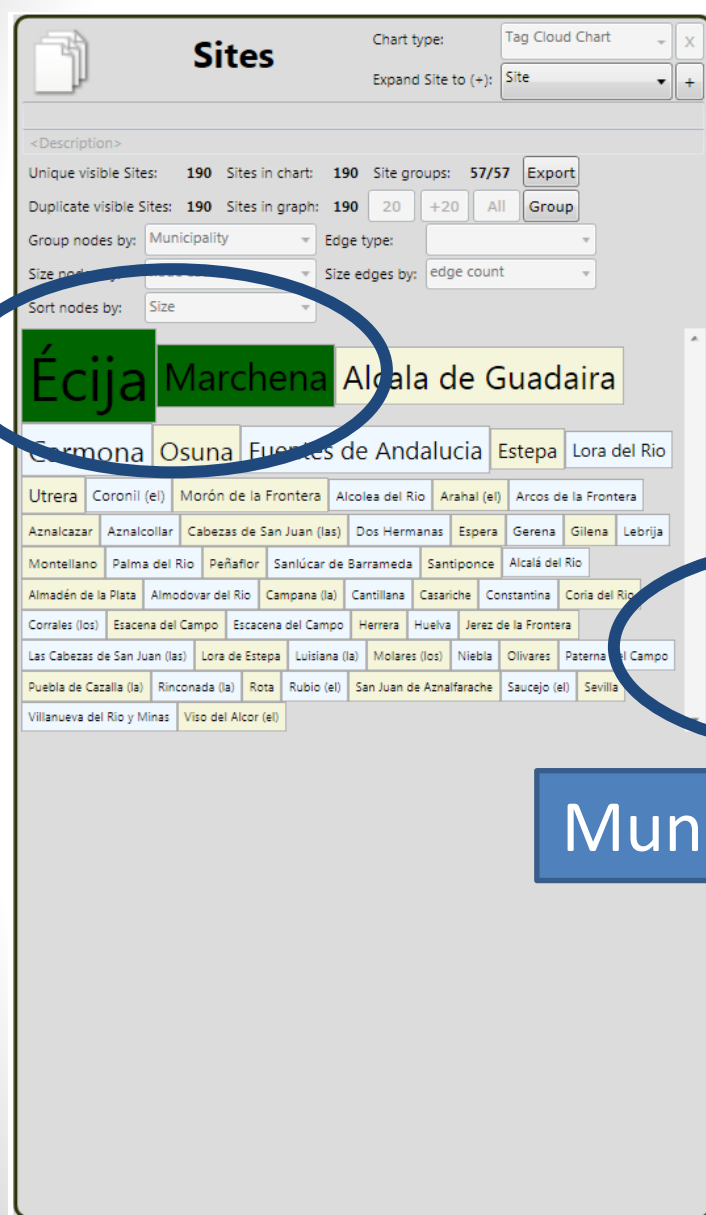
# Field Study–GraphTrail Analyses



# Field Study–Sharing

*“the way I structured it makes sense to **me.**”*

# Field Study-Sharing

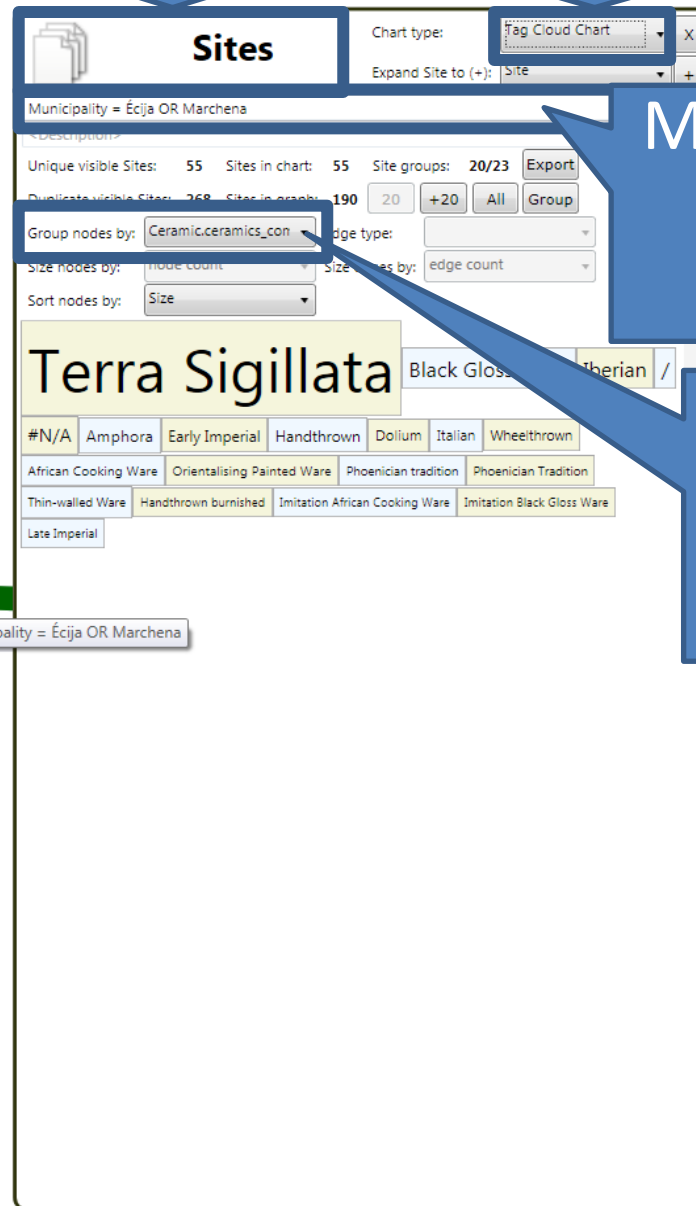


Municipality = Écija OR Marchena

# Field Study-Sharing

Dig Sites

Tag Cloud



Municipality =  
Écija OR  
Marchena

Grouped by  
Ceramic  
Component

# Discussion

- Exposing exploration history without extra effort
- Scalability

## 1. Number of nodes, edges, types

	<b>Nodes</b>	<b>Types</b>	<b>Edges</b>	<b>Types</b>
<b>CHI</b>	10K	3	20K	3+
<b>Archaeology</b>	13K	24	20K	35

## 2. Number of charts

20 – 30 per session



# GraphTrail Overview

- A system for exploring **large multivariate, heterogeneous networks** using **aggregation** by node and edge attributes,
- A method for capturing a user's **exploration history** and integrating it directly into the workspace, and
- A longitudinal **field study** and a qualitative **lab study** that prove the utility of these approaches.

# Take Away Messages

Create effective node-link visualizations in **NodeXL**:

- **Readability metrics** to guide improvements
- **Motif simplification** to reduce complexity
- **Meta-layouts** to more clearly show ties and groups

Explore heterogeneous networks with **GraphTrail**:

- **Drag-and-drop exploration** of attribute aggregates
- **Remember & share** exploration history

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